

July 2024

**CURRICULUM VITAE**  
JILL ANNE MARSTELLER, PhD, MPP

**PERSONAL DATA**

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*Business Address, Phone, & E-mail:* Health Policy and Management  
Bloomberg School of Public Health  
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**EDUCATION**

Ph.D.	2003	University of California, Berkeley Graduate School, Health Services Policy and Analysis
M.P.P.	1993	The College of William and Mary, Public Policy
B.A.	1990	The College of William and Mary, Government, <i>Magna Cum Laude</i>

**PROFESSIONAL EXPERIENCE**

***Johns Hopkins University***

Co-Lead, Dissemination and Implementation Core, Johns Hopkins Institute for Clinical and Translational Research, May 2024-Present

Co-Director, Promoting Embedded Research in the Learning Health System Training and Research Center, Johns Hopkins School of Medicine, January 2024-Present

Director of Research, Armstrong Institute for Patient Safety and Quality, Johns Hopkins School of Medicine, September 2021-Present

Professor, Department of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, January 2018-Present

Co-Lead, Behavioral, Social, and Systems Science Translational Research Community, Johns Hopkins Institute for Clinical and Translational Research, February 2015-December 2023

Associate Director for Quality and Safety, Center for Health Services and Outcomes Research, Johns Hopkins Bloomberg School of Public Health, September 2011--Present

Research Facilitation Council Chair and Administrative Committee Member, Armstrong Institute for Patient Safety and Quality, Johns Hopkins School of Medicine, September 2011--Present

Associate Professor, Department of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, February 2011-January 2018

Assistant Professor, Department of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, November 2004-February 2011

***Other Non-JHU Professional Experience***

Editor-in Chief, *Quality Management in Health Care*, January 2019-Present

NCHS-AcademyHealth Fellow, National Center for Health Statistics, September 2003-October 2004

Graduate Student Researcher, UC Berkeley, "Improving Chronic Illness Care Evaluation," Dr. Stephen Shortell, Dean of the School of Public Health, August 1999-November 2003

Graduate Student Instructor, UC Berkeley, "Health Organizations and Environments," Dr. Joan Bloom, Department of Health Policy and Management, January 2003-May 2003

Graduate Student Instructor, UC Berkeley, "Economics of Medicine and Managed Care," Dr. James Robinson, Department of Health Policy and Management, August 2000-December 2000

Research Associate II/I, Health Policy Center, The Urban Institute, October 1993-July 1999

Analyst, Employee Benefits Research, Compensation and Benefits Practice, KPMG Peat Marwick, July 1993-October 1993

**OTHER PROFESSIONAL ACTIVITIES**

Research Center Membership

- Center for Health Services and Outcomes Research, Department of Health Policy and Management, JHBSPH (Associate Director) 2004-present
- Armstrong Institute for Patient Safety and Quality (Principal Faculty, Research Director), 2006-present
- The Welch Center for Prevention, Epidemiology and Clinical Research, JHBSPH Department of Epidemiology and JHSOM Department of General Internal Medicine (Associate Faculty), June 2014-present
- Johns Hopkins Center for Health Equity, Department of General Internal Medicine, Johns Hopkins School of Medicine (Core Faculty), 2010-present
- Institute for Clinical and Translational Research, Feb 2015-Present
- Center for Mental Health and Addiction Research, JHBSPH
- ALACRITY Center for Health and Longevity in Mental Illness, JHSOM
- Center for Health Disparities Solutions (Qualitative Methods Lead)

### Professional Societies

AcademyHealth, 1997; 2002-2016, 2018-19, 2021-2022.

Abstract Reviewer, Organizational Behavior and Management Theme, 2016 Annual Research Meeting.

Theme Leader, Organizational Performance Theme, 2011 Annual Research Meeting.

Faculty Advisor, Johns Hopkins School of Public Health AcademyHealth Student Chapter, 2008-present.

Student Member, Planning Committee for 2003 Annual Research Meeting.

Organizational Theory in Health Care (formerly the Health Organizations Research Association; formerly the Health Care Organizations Conference), 2002-present.

Academy of Management, 2006-2007; 2015; 2017; 2019.

California Public Health Association, 2003.

American Public Health Association, 1994; 1997; 2005; 2011.

### Participation on Advisory Panels and Committees

Primary Care Investment Workgroup, Maryland Health Care Commission, State of Maryland Department of Health, established by the Maryland General Assembly under Chapter 667 (Senate Bill 734). 2022-Present.

Expert Panel Meeting, Respectful Maternity Care, Patient Reported Experience Measure Validation Process, For the National Birth Equity Collaborative and the JHU Center for Health Equity, December 09, 2021 and subsequent email iterations. Review and content validation for survey of black birthing persons' experience of care.

Organizational Theory in Health Care Conference Co-Chair with Kathleen Sutcliffe, CSB. June 6-8, 2018. Research conference of organizational scholars from across the nation. Planning committee, abstract review and selection, keynote solicitation, etc.

Johns Hopkins SOM/ Whiting School of Engineering Committee on Diagnostic Errors in Medicine, JHSPH Representative. February-April 2018. Committee developed a proposal for a

large philanthropic gift to integrate engineering approaches into medical efforts to reduce diagnostic errors.

Research Collaboration Committee, Johns Hopkins and Kaiser Permanente, February 2015—present. Promotion and selection of joint research projects, administration of a small grants program. Development of a gap analysis to assess learning health system traits of each organization toward an envisioned joint Learning Health System Institute.

United Kingdom National Health Service Foundation Trust. Measurement Plan Assessment Tool for Healthcare Quality Improvement: A Health Foundation Sponsored Delphi Consensus Study, April 18-May 1, 2016 and May 16-29, 2016. Expert reviewer for a 2-round modified Delphi process to refine content of the Measurement Plan Assessment Tool.

National Heart, Lung and Blood Institute (NHLBI) Implementation Science in Critical Care Workshop. April 6-7, 2016, Bethesda, MD. Discussion of implementation science approaches and barriers in critical care research to inform clinicians and the agency.

National Institute on Minority Health and Health Disparities (NIMHD) Science Vision Workshop Etiology and Intervention for Health Disparities Research. May 19, 2016. Discussion of disparities interventions scalability.

Board of Advisors, National Center for Health Statistics (NCHS)-AcademyHealth Fellowship, November 2013-2019. Advice on program and selection of Fellows.

Health Care Utilization Workgroup, Maryland Health Care Commission, 2013. Advice on developing a public use file for area-level utilization information.

Steering Committee, American College of Physicians' ACPNet Diabetes and CVD Risk Factor Project, March 2013-2014. Advice on building a nationwide QI network for health care teams.

Longitudinal Measures Panel, Bureau of Health Professions, Health Research and Services Administration. Sept 11, 2012. Advice on evaluation of impact of BHP training programs over time.

## **EDITORIAL/ REVIEW ACTIVITIES**

Editor-in Chief, *Quality Management in Health Care*, January 2019-Present.

Past Peer Reviewer for *Journal of Health Policy, Politics and Law*; *Health Services Research*; *Health Education and Behavior*; *Milbank Quarterly*; *American Journal of Public Health*; *British Medical Journal*; *Joint Commission Journal for Quality and Patient Safety*; *Critical Care Medicine*; *Quality and Safety in Health Care*; *Medical Care Research and Review*, *Health Care Management Review*, *Learning Health Systems*.

Ad Hoc Reviewer, Dissemination and Implementation Research in Health (DIRH) Study Section, Healthcare Delivery and Methodologies (HDM) Integrated Review Group (IRG), Multiple FOAs (R01/R21/R18), for the National Institutes of Health, 2020.

Ad Hoc Reviewer, Dissemination and Implementation Research in Health (DIRH) Study Section, Healthcare Delivery and Methodologies (HDM) Integrated Review Group (IRG), Multiple FOAs (R01/R21/R18), for the National Institutes of Health, June 12-13, 2019.

Co-Host and Abstract Reviewer, 2018 Organizational Theory in Health Care (OTHC) Annual Meeting.

Abstract Reviewer, 2017 Organizational Theory in Health Care (OTHC) Annual Meeting; formerly Health Organizations Research Association (HORA); formerly Health Care Organizations Conference (HCOC).

Abstract Reviewer. Organizational Behavior and Management Theme, 2016 AcademyHealth Annual Research Meeting.

Special Emphasis Panel (SEP) HS14-003, Disseminating Patient Centered Outcomes Research to Improve Health Care Delivery (R18), for the Agency for Healthcare Research and Quality, January 2014.

Expert. Meeting to review presentations of Grantee Results, “Research on Delivery System Design and Improvement” for the Agency for Healthcare Research and Quality, September 9, 2013.

Abstract Reviewer, 2012 Health Organizations Research Association (HORA) Annual Meeting; formerly Health Care Organizations Conference (HCOC).

Organizational Performance and Management Theme Leader (Abstract review), 2011 AcademyHealth Annual Research Meeting.

Special Emphasis Panel (SEP) HS10-009, Comparative Effectiveness Delivery System Demonstration Grants (R18), for the Agency for Healthcare Research and Quality, July 2010.

Reviewed special grant application for the Robert Wood Johnson Foundation Pioneer Portfolio program, August 2007.

## **HONORS AND AWARDS**

2024 Sigma Xi Scientific Research Honor Society, Associate Member

2022 Delta Omega Public Health Honor Society Inductee, Faculty

2022 Advising, Mentoring and Teaching Recognition Award (AMTRA) from the Johns Hopkins Bloomberg School of Public Health’s Student Assembly.

2019 Advising, Mentoring and Teaching Recognition Award (AMTRA) from the Johns Hopkins Bloomberg School of Public Health’s Student Assembly.

2012 Advising, Mentoring and Teaching Recognition Award (AMTRA) from the Johns Hopkins Bloomberg School of Public Health's Student Assembly.  
2009 Advising, Mentoring and Teaching Recognition Award (AMTRA) from the Johns Hopkins Bloomberg School of Public Health's Student Assembly.  
DHHS Secretary's Award for Distinguished Service, July 21, 2004 (group award for the 1st annual National Healthcare Quality and Disparities Reports).  
National Center for Health Statistics/AcademyHealth Fellow, 2003-2004.  
Fellow, UC Berkeley Graduate Division's Summer Institute for Academic and Professional Development, 2003.  
Recipient, Departmental Block Grant Awards for fees and tuition, 1999-2003.  
UC Berkeley School of Public Health Alumni Association Award, Marion Rennie Benson Fellowship, 2000.  
Selectee, Presidential Management Internship Program, 1993 (declined participation).  
Mortar Board, Vice President, 1989  
Omicron Delta Kappa, 1989

## **PUBLICATIONS (169 including books and book chapters)**

### **Peer-Reviewed Journal Articles** (*Papers with students and post-docs are denoted by an asterisk*)

\*Phung TQ, Lee JJR, Oladapo-Shittu O, Klein EY, Gurses AP, Hannum SM, Weems K, **Marsteller JA**, Cosgrove SE, Keller SC, Shpitser I. "Zero inflation as a missing data problem: a proxy-based approach." In Proceedings of the 40th Conference on Uncertainty in Artificial Intelligence (UAI-2023), 2023. In press.

Cooper LA, Dietz KB, Yuan CT, Carson KA, Meza BPL, Vincent C, Onuoha C, Yeh HC, Crews DC, Ibe CA, **Marsteller JA**, Simmons M, Hickman D, Bone LR. "Engagement Quality, Partnership Processes, and Network Characteristics of a Community-Academic Collaboration to Advance Health Equity." Prog Community Health Partnersh. 2024; in press.

Mathews L, Miller E, Cooper L, **Marsteller J**, Ndumele C, Antoine D, Carson K, Ahima R, Daumit G, Oduwole M, Onuoha C, Brown D, Dietz K, Avornu G, Chung S, Crews D; for the RICH LIFE Project Investigators. "Remote Collaborative Specialist Panel Deployment to Address Health Disparities in The RICH LIFE Project." In Press, Quality Management in Health Care, 2024.

164. \*Karim R, Lipman PD, Weeks K, Hsu YJ, Brown D, Carletto E, Dietz K, Cooper LA, **Marsteller J**. "Health Care Leaders' Experience with a Multi-Level Intervention to Reduce Hypertension Disparities: A Qualitative Analysis." Health Educ Behav. 2024 Aug 14:10901981241268156. doi: 10.1177/10901981241268156. Epub ahead of print. PMID: 39143736.

163. **Marsteller JA**, Rosen MA, Wyskiel R, Chang BH, Hsu YJ, Thompson DA, Kim G, Speck K, Ijagbemi M, Huang S, Gurses AP. "Multi-Team Shared Expectations Tool (MT-SET): An Exercise to Improve Teamwork Across Health Care Teams." Jt Comm J Qual Patient Saf. 2024

Jun 3:S1553-7250(24)00174-0. doi: 10.1016/j.jcjq.2024.05.012. Epub ahead of print. PMID: 39033060.

162. † Cooper LA, †**Marsteller JA**, Carson KA, Dietz KB, Boonyasai RT, Alvarez C, Crews DC, Dennison-Himmelfarb CR, Ibe CA, Lubomski L, Miller ER, Wang N-Y, Avornu GD, Brown D, Hickman D, Simmons M, Stein AA, Yeh H-C, for the RICH LIFE Project Investigators. Equitable Care for Hypertension: Blood Pressure and Patient-Reported Outcomes of the RICH LIFE Cluster Randomized Trial. *Circulation*. 2024 Jul 15;150:230–242. DOI: 10.1161/CIRCULATIONAHA.124.069622

† **Dr. Lisa A. Cooper and Dr. Jill A. Marsteller are co-first authors of this manuscript.**

161. Elias S, Wenzel J, Cooper LA, Perrin N, Commodore-Mensah Y, Lewis KB, Koirala B, Slone S, Byiringiro S, **Marsteller J**, Himmelfarb CR; RICH LIFE Project Investigators. “Multiethnic Perspectives of Shared Decision-Making in Hypertension: A Mixed-Methods Study.” *J Am Heart Assoc*. 2024 Jul 11:e032568. doi: 10.1161/JAHA.123.032568. Epub ahead of print. PMID: 38989822.

160. \*Byiringiro S, Hinneh T, Chepkorir J, Tomiwa T, Commodore-Mensah Y, **Marsteller J**, Sarfo FS, Saylor MA, Assibey S, Himmelfarb CR. “Healthcare system barriers and facilitators to hypertension management in Ghana.” *Ann Glob Health*. 2024 Jul 4;90(1):38. doi: 10.5334/aogh.4246. PMID: 38978819; PMCID: PMC11229483.

159. Arbaje AI, Hsu YJ, Greyson S, Gurses AP, **Marsteller J**, Bowles KH, McDonald MV, Vergez S, Harbison K, Hohl D, Carl K, Leff B. “Hospital-to-Home-Health Transition Quality (H3TQ) Index: Further Evidence on its Validity and Recommendations for Implementation.” *Med Care*. 2024 Aug 1;62(8):503-510. doi: 10.1097/MLR.0000000000002015. Epub 2024 Jun 20. PMID: 38967994.

158. Tseng E, **Marsteller JA**, Clark JM, Maruthur NM. “START Diabetes Prevention: A Multi-Level Strategy for Primary Care Clinics.” *medRxiv* [Preprint]. 2024 Jun 12:2024.06.10.24308653. doi: 10.1101/2024.06.10.24308653. PMID: 38947005; PMCID: PMC11213107.

157. Jackson JW, Hsu YJ, Zalla LC, Carson KA, **Marsteller JA**, Cooper LA, Investigators TRLP. “Evaluating Effects of Multilevel Interventions on Disparity in Health and Healthcare Decisions.” *Prev Sci*. 2024 Jul;25(Suppl 3):407-420. doi: 10.1007/s11121-024-01677-8. Epub 2024 Jun 22. PMID: 38907802.

156. Carletto E, Carson KA, Yeh HC, Dietz K, Showell N, **Marsteller JA**, Cooper LA. “A Pandemic of Misinformation: Understanding Influences on Beliefs in Health and Conspiracy Myths.” *J Gen Intern Med*. 2024 Jun 28. doi: 10.1007/s11606-024-08867-8. Epub ahead of print. PMID: 38943013.

155. Tseng E, Smith K, Clark JM, Segal JB, **Marsteller JA**, Maruthur NM. “Using the Translating Research into Practice framework to develop a diabetes prevention intervention in

primary care: a mixed-methods study.” *BMJ Open Qual.* 2024 Jun 5;13(2):e002752. doi: 10.1136/bmjopen-2024-002752. PMID: 38839396; PMCID: PMC11163602.

154. \*Lefler HFY, **Marsteller JA**, Hsu YJ, Lindauer S, Riley A. "Investigating the Trajectory and Associated Risk Factors of Clinical Outcomes for Early Childhood Disruptive Behavior Disorders Using Real World Data." *Research on Child and Adolescent Psychopathology*, Epub 2024 Apr 1. doi: 10.1007/s10802-024-01192-y.

153. Bennett ME, Medoff D, Cowan T, Fang L, Kacmarek C, Oikonomou MT, Calkins ME, Baker KK, Bencivengo D, Boumaiz Y, Buchanan RW, Campbell P, Chengappa KNR, Conroy CG, Cooke A, Dong F, Fauble M, Goldberg RW, Harvin A, Jumper MBE, Kauffman B, Kelly C, Kohler CG, Kreyenbuhl J, Li L, Lucksted A, Margolis RL, **Marsteller JA**, Moxam A, Namowicz D, Oko J, Riggs J, Saravana A, Sarpal DK, Scheinberg R, Smith WR, States R, Taylor J, Vatz C, Wolcott M, Dickerson F. "Tobacco smoking and nicotine vaping in persons with first episode psychosis." *Schizophr Res.* 2024 Mar 27;267:141-149. doi: 10.1016/j.schres.2024.03.020. Epub ahead of print. PMID: 38547716.

152. Arbaje AI, Hsu YJ, Zhou Z, Greyson S, Gurses AP, Keller S, **Marsteller JA**, Bowles KH, McDonald MV, Vergez S, Harbison K, Hohl D, Carl K, Leff B. Characterizing changes to older adults' care transitions patterns from hospital to home care in the initial year of COVID-19. *Journal of the American Geriatrics Society.* 2024 Apr;72(4):1079-1087. doi: 10.1111/jgs.18839.

151. Weaver SJ, Breslau ES, Russell LE, Zhang A, Sharma R, Bass EB, **Marsteller JA**, Snyder C. Healthcare organization characteristics in cancer care delivery: an integrated conceptual framework with content validation. *J Natl Cancer Inst.* 2024 Feb 28:djae048. doi: 10.1093/jnci/djae048. Epub ahead of print.

150. \*Moyal-Smith R, **Marsteller JA**, Barnett DJ, Kent P, Purnell T, Yuan CT. Centering Health Equity in the Implementation of the Hospital Incident Command System: A Qualitative Case Comparison Study. *Disaster Med Public Health Prep.* 2024 Feb 14;18:e44. doi: 10.1017/dmp.2024.20.

149. Manoharan D, Xie A, Hsu YJ, Flynn HK, Beiene Z, Giagtzis A, Shechter R, McDonald E, **Marsteller J**, Hanna M, Speed TJ. "Patient Experiences and Clinical Outcomes in a Multidisciplinary Perioperative Transitional Pain Service." *J Pers Med.* 2023 Dec 26;14(1):31. doi: 10.3390/jpm14010031.

148. \*Fakeye OA, Hsu YJ, Weiner JP, **Marsteller JA**. "Impact of the patient-centered medical home on consistently high-cost patients." *Am J Manag Care.* 2023 Dec;29(12):680-686. doi: 10.37765/ajmc.2023.89467.

147. \*Moyal-Smith R, Barnett DJ, Toner ES, **Marsteller JA**, Yuan CT. "Embedding Equity into the Hospital Incident Command System: A Narrative Review." *Jt Comm J Qual Patient Saf.* 2024 Jan;50(1):49-58. doi: 10.1016/j.jcjq.2023.10.011.

146. Brewer LC, Abraham H, Clark D 3rd, Echols M, Hall M, Hodgman K, Kaihoi B, Kopecky S, Krogman A, Leth S, Malik S, **Marsteller J**, Mathews L, Scales R, Schulte P, Shultz A, Taylor B, Thomas R, Wong N, Olson T. “Efficacy and Adherence Rates of a Novel Community-Informed Virtual World-Based Cardiac Rehabilitation Program: Protocol for the *Destination Cardiac Rehab* Randomized Controlled Trial.” *J Am Heart Assoc.* 2023 Dec 5;12(23):e030883. doi: 10.1161/JAHA.123.030883. Epub 2023 Nov 28. PMID: 37704484.
145. Sick-Samuels AC, Koontz DW, Xie A, Kelly D, Woods-Hill CZ, Aneja A, Xiao S, Colantuoni EA, **Marsteller J**, Milstone AM; and the Bright STAR Authorship Group. “A Survey of PICU Clinician Practices and Perceptions regarding Respiratory Cultures in the Evaluation of Ventilator-Associated Infections in the Bright STAR Collaborative.” *Pediatr Crit Care Med.* 2023 Oct 9. doi: 10.1097/PCC.0000000000003379. Epub ahead of print. PMID: 37812030.
144. Tseng E, Hsu YJ, Nigrin C, Clark JM, **Marsteller JA**, Maruthur NM. Improving Diabetes Screening in the Primary Care Clinic. *Jt Comm J Qual Patient Saf.* 2023 Jul 31:S1553-7250(23)00183-6. doi: 10.1016/j.jcjq.2023.07.009. Epub ahead of print. PMID: 37704484.
143. Rebman AW, Yang T, Wang L, **Marsteller JA**, Murphy SME, Uriyo M, Aucott JN. “Outpatient visits before and after Lyme disease diagnosis in a Maryland employer-based health plan.” *BMC Health Serv Res.* 2023 Aug 29;23(1):919. doi: 10.1186/s12913-023-09909-3.
142. **Marsteller JA**, Hsu YJ, Weeks K, Oduwale M, Boonyasai RT, Avornu GD, Dietz KB, Zhou Z, Brown D, Hines A, Chung S, Lubomski L, Carson KA, Ibe C, Cooper LA; RICH LIFE Project Investigators. “Assessing Factors Influencing Commitment to a Disparities Reduction Intervention: Social Justice Attitudes and Organizational Mission.” *J Healthc Qual.* 2023 Jul-Aug 01;45(4):209-219. doi: 10.1097/JHQ.0000000000000385.
141. \*Yu-Lefler HF, Hsu YJ, Sen A, **Marsteller J**. “Service Utilization for Parent Management of Early Childhood Behavior Problems in a Private Outpatient Behavioral Clinic: The Impact of Out-of-Pocket Cost, Travel Distance, and Initial Treatment Progress.” *Adm Policy Ment Health.* 2023 Jun 29. doi: 10.1007/s10488-023-01282-x. Online ahead of print.
140. Arbaje AI, Hsu YJ, Keita M, Greyson S, Wang J, Werner NE, Carl K, Hohl D, Jones K, Bowles, KH, Chan KS, **Marsteller JA**, Gurses AP, Leff B. “Development and validation of the Hospital-to-Home Health Transition Quality (H3TQ) Index: A novel measure to engage patients and home health providers in evaluating hospital-to-home care transition quality.” *Quality Management in Health Care.* 20 Jun 2023. doi: 10.1097/qmh.0000000000000419.
139. \*Glandon D, Hasan MZ, Mann M, Gupta S, **Marsteller J**, Paina L, Bennett S. “All my co-workers are good people, but...’: collaboration dynamics between frontline workers in rural Uttar Pradesh, India.” *Health Policy Plan.* 2023 Jun 16;38(6):655-664. doi: 10.1093/heapol/czad025.
138. Hannum SM, Oladapo-Shittu O, Salinas AB, Weems K, **Marsteller J**, Gurses AP, Shpitser I, Klein E, Cosgrove SE, Keller SC. “Controlling the chaos: Information management in home-infusion central-line-associated bloodstream infection (CLABSI) surveillance.” *Antimicrob*

Steward Healthc Epidemiol. 2023 Apr 11;3(1):e69. doi: 10.1017/ash.2023.134. eCollection 2023.

137. Keller SC, Hannum SM, Weems K, Oladapo-Shittu O, Salinas AB, **Marsteller JA**, Gurses AP, Klein EY, Shpitser I, Crnich CJ, Bhanot N, Rock C, Cosgrove SE, Home Infusion CLABSI Prevention Collaborative. “Implementing and validating a home-infusion central-line-associated bloodstream infection surveillance definition.” Infect Control Hosp Epidemiol. 2023 Apr 20:1-12. doi: 10.1017/ice.2023.70. Online ahead of print. PMID: 37078467

136. Xie A, Hsu YJ, Speed TJ, Saunders J, Nguyen J, Khasawneh A, Kim S, **Marsteller JA**, McDonald EM, Shechter R, and Hanna, MN. “The use of telemedicine for perioperative pain management during the COVID-19 pandemic.” Journal of Telemedicine and Telecare. Epub ahead of print.

135. Miller S, Murphy Z, Gray JH, **Marsteller J**, Oliva-Hemker M, Maslen AT, Lehmann H, Nagy PG, Hutfless S, Gurses AP. “Human-centered design of clinical decision support for anemia screening in children with inflammatory bowel disease.” Appl Clin Inform. 2023 Feb 21. doi: 10.1055/a-2040-0578. Epub ahead of print. PMID: 36809791.

134. Oladapo-Shittu O, Hannum SM, Salinas AB, Weems K, **Marsteller J**, Gurses AP, Cosgrove SE, Keller SC. “The need to expand the infection prevention workforce in home infusion therapy.” Am J Infect Control. 2023 Jan 12:S0196-6553(22)00806-9. doi: 10.1016/j.ajic.2022.11.008. Online ahead of print.

133. Alvarez C, Perrin N, Carson KA, **Marsteller JA**, Cooper LA; for RICH LIFE Project Investigators. “Adverse Childhood Experiences, Depression, Patient Activation and Medication Adherence Among Patients with Uncontrolled Hypertension.” Am J Hypertens. 2022 Nov 2:hpac123. doi: 10.1093/ajh/hpac123. Online ahead of print.

132. Tseng E, Meza K, **Marsteller JA**, Clark JM, Maruthur NM, Smith K. “Engaging Payors and Primary Care Physicians Together in Improving Diabetes Prevention.” J Gen Intern Med. 2022 Sep 20:1-6. doi: 10.1007/s11606-022-07788-8. Online ahead of print.

131. McGinty EE, Seewald NJ, Bandara S, Cerdá M, Daumit GL, Eisenberg MD, Griffin BA, Igusa T, Jackson JW, Kennedy-Hendricks A, **Marsteller J**, Miech EJ, Purtle J, Schmid I, Schuler MS, Yuan CT, Stuart EA. “Scaling Interventions to Manage Chronic Disease: Innovative Methods at the Intersection of Health Policy Research and Implementation Science.” Prev Sci. 2022 Sep 1. doi: 10.1007/s11121-022-01427-8. Online ahead of print.

**Erratum At:** McGinty EE, Seewald NJ, Bandara S, Cerdá M, Daumit GL, Eisenberg MD, Griffin BA, Igusa T, Jackson JW, Kennedy-Hendricks A, **Marsteller J**, Miech EJ, Purtle J, Schmid I, Schuler MS, Yuan CT, Stuart EA. “Correction to: Scaling Interventions to Manage Chronic Disease: Innovative Methods at the Intersection of Health Policy Research and Implementation Science.” Prev Sci. 2023 Jul 3. doi: 10.1007/s11121-023-01569-3. Online ahead of print.

130. \*Yu-Lefler H, **Marsteller J**, Riley A. "Outcomes Accountability Systems for Early Childhood Disruptive Behaviors: A Scoping Review of Availability" Adm Policy Ment Health. 2022 Sep;49(5):735-756. doi: 10.1007/s10488-022-01196-0. Epub 2022 Apr 25.
129. Hsu YJ, Zhou Z, Nosakhare E, **Marsteller JA**. "Impact of certified infection preventionists in acute care settings: A systematic review." Am J Infect Control. 2022 Jun 25:S0196-6553(22)00506-5. doi: 10.1016/j.ajic.2022.06.020. Online ahead of print.
128. Yuan CT, Dy SM, Lai AY, Oberlander T, Hannum SM, Lasser EC, Heughan J, Dukhanin V, Kharrazi H, Kim JM, Gurses AP, Bittle M, Scholle SH, **Marsteller JA**. "Challenges and Strategies for Patient Safety in Primary Care: A Qualitative Study." American Journal of Medical Quality. 2022 Apr 8. doi: 10.1097/JMQ.0000000000000054. Online ahead of print.
127. Hannum S, Oladapo-Shittu O, Salinas AB, Weems K, **Marsteller J**, Gurses A, Cosgrove S, Keller SC. A task analysis of central line-associated bloodstream infection surveillance in home infusion therapy. Am J Infect Control. 2022 Feb 22: S0196-6553(22)00042-6. doi: 10.1016/j.ajic.2022.01.008. Online ahead of print.
126. Alvarez C, Sims H, Grant K, Walczak J, Lipman PD, **Marsteller JA**, Cooper LA, and the Rich Life Project Investigators. "Healthcare Leadership Perspectives on Supporting Frontline Workers in Health Center Settings during the Pandemic." Int J Environ Res Public Health. 2022 Mar 11;19(6):3310. doi: 10.3390/ijerph19063310.
125. Tseng E, Durkin N, Clark JM, Maruthur NM, **Marsteller JA**, Segal JB. "Clinical Care Among Individuals with Prediabetes in Primary Care: A Retrospective Cohort Study." J Gen Intern Med. 2022 Mar 2:1-8. doi: 10.1007/s11606-022-07412-9. Online ahead of print.
124. Winner LE, Reinhardt E, Benishek L, **Marsteller JA**. "Lean Management Systems in Health Care: A Review of the Literature." Qual Manag Health Care. 2022 Feb 16. doi: 10.1097/QMH.0000000000000353. Online ahead of print.
123. \*Lee H, **Marsteller JA**, Wenzel J. Dental care utilization during pregnancy by Medicaid dental coverage in 26 states: Pregnancy risk assessment monitoring system 2014-2015. J Public Health Dent. 2021 Dec 13. doi: 10.1111/jphd.12483. Online ahead of print. PMID: 34904236
122. \*Lee H, Wenzel J, **Marsteller JA**, Babalola S. Racial Disparity in Dental Care during Pregnancy: An Analysis of the Pregnancy Risk Assessment Monitoring System from 2012 to 2015. J Health Care Poor Underserved. 2021;32(4):2086-2109. doi: 10.1353/hpu.2021.0184. PMID: 34803061
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27. Fagan, Peter J., Alyson B. Schuster, Cynthia Boyd, **Jill A. Marsteller**, Michael Griswold, Shannon M.E. Murphy, Paula Norman, Linda Dunbar, Christopher Forrest. "Chronic Care Improvement in Primary Care: Evaluation of an Integrated Pay-for-Performance and Practice-Based Care Coordination Program among Elderly Patients with Diabetes." Health Services Research. September 20, 2010, published online ahead of print, DOI: 10.1111/j.1475-6773.2010.01166.x.

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### **Books and Monographs**

1. Nichols, Len M., Linda J. Blumberg, Gregory Acs, Cori Uccello and **Jill Marsteller**. 1997. Small Employers, Their Diversity, and Health Insurance. Washington, DC: Urban Institute Press.

### **Book Chapters**

4. Cooper, Lisa A., Tanjala S. Purnell, Michael Engelgau, Kristina Weeks, and **Jill A. Marsteller**. 2021. “Chapter 17: Using Implementation Science to Move from Knowledge of Disparities to Achievement of Equity,” In Dankwa-Mullan, Irene, Eliseo J. Pérez-Stable, Kevin L. Gardner, Xinzhi Zhang and Adelaida M. Rosario (ed.s): The Science of Health Disparities Research and Applications, National Institute of Minority Health Disparities. John Wiley & Sons, Inc., pp. 289-308.

3. **Marsteller, Jill A.**, Ayse P. Gurses, A. Ant Ozok, Yea-Jen Hsu, Scott Kahan, Peter J. Pronovost. 2014. “Clinician Behavior Change.” In Kahan, S, Gielen, A, Fagan, P and Green, L (eds): Health Behavior Change In Populations. Baltimore: Johns Hopkins University Press.

2. **Marsteller, Jill A.**, David A. Thompson, Priyadarshini Pennathur, and Peter J. Pronovost. 2013. “Teamwork and Safety in Intensive Care,” In Salas, Eduardo and Karen Frush, with David P. Baker, James B. Battles, Heidi King, and Robert L. Wears (eds): Improving Patient Safety Through Teamwork and Team Training. New York: Oxford University Press, pp. 155-164.

1. **Marsteller, Jill A.** and Stephen M. Shortell. 2006. Equipos de trabajo y eficacia de equipo en la asistencia sanitaria (Teams and Team Effectiveness in Health Care). In Hidalgo A, Del

Llano J, Pérez S (eds): Recursos para la salud: suficiencia, adecuación y mejora (Human Resources for Health: Balance, Appropriateness and Improvement). Barcelona: Masson-Elsevier, 2006, pages 141-161.

### **Dissertation**

**Marsteller, Jill A.** “The Relationship between Non-Racial Diversity in Team Composition and Performance and Creativity in a Chronic Illness Care Quality Improvement Intervention,” Doctor of Philosophy in Health Services and Policy Analysis Dissertation, University of California, Berkeley, August 2003.

### **Government Reports and Urban Institute Working Papers (peer-reviewed)**

27. **Marsteller JA**, Dukhanin V, Kang SY, Russell LE, Vass M, Zhang A, Sharma R, Bass EB, Snyder C. Measuring Healthcare Organization Characteristics in Cancer Care Delivery Research. Technical Brief No. 43. (Prepared by the Johns Hopkins University Evidence-based Practice Center under Contract No. 75Q80120D00003.) AHRQ Publication No. 23-EHC025. Rockville, MD: Agency for Healthcare Research and Quality; June 2023. DOI: <https://doi.org/10.23970/AHRQEPCTB43>.

26. Harris, Ilene, **Jill Marsteller**, Zippora Kiptanui, Sarah Pedersen, Donna Perlmutter, Christine Franey, Yea-Jen Hsu, Lanlan Xu, Muiyiwa Tegbe, Danielle Emery. Evaluation of the Maryland Multi-Payer Patient Centered Medical Home Program - Final Report (July 31, 2015). IMPAQ International, Johns Hopkins University and University of Maryland. <http://mhcc.maryland.gov/pcmh/Reports.aspx>

25. Nichols, Donald, **Jill Marsteller**, Ilene Harris, Gail Rattinger, Sarah Pedersen, Donna Perlmutter, Christine Franey, Yea-Jen Hsu, Evaluation of the Maryland Multi-Payer Patient Centered Medical Home Program - First Annual Report (December 16, 2013). IMPAQ International, Johns Hopkins University and University of Maryland. <http://mhcc.maryland.gov/pcmh/Reports.aspx>

24. Weaver, Sallie J., **Jill A. Marsteller**, Albert W. Wu, Peter J. Pronovost. “Patient Safety, Safety Culture and Medical Liability: Recommendations for Measurement, Analysis, and Interpretation.” Appendix A in McDonnell, C; Pillen, M.; Ridgely, S.; Greenberg, M.; Driver, N.; Colangelo, A.; Haviland, A. (2013). *Annual Evaluation Report: Task Order No. 3: 'The Longitudinal Evaluation of the Patient Safety and Medical Liability Reform Demonstration Program'*. Submitted to the Agency for Healthcare Research and Quality, HHS, by James Bell Associates, Arlington, VA and RAND Corporation.

23. **Marsteller JA**, Huizinga MM, Cooper LA. Statistical Process Control: Possible Uses to Monitor and Evaluate Patient-Centered Medical Home Models. Rockville, MD: Agency for Healthcare Research and Quality. February 2013. AHRQ Publication No. 13-0031-EF.

22. Hall, Margaret J., **Jill A. Marsteller**, and Maria F. Owings. "Factors Influencing Rural Residents' Utilization of Urban Hospitals," National Health Statistics Report, National Center for Health Statistics, November 16, 2010.

21. Wong, Lok and **Jill A. Marsteller**. "Community Health Centers' Preparedness for the Aging Boom: A Brief Review of the Literature," Prepared by Primary Health Care Center, Johns Hopkins Bloomberg School of Public Health, for the Bureau of Primary Health Care, Health Resources and Services Administration, Department of Health and Human Services, January 2008.\*

**20. Marsteller, Jill A.** "A Background Report on the Patterns of Race Missingness in the National Hospital Discharge Survey," National Center for Health Statistics, January 2006.

**19. Marsteller, Jill A.** and Judith Shinogle. "A Crosswalk of IOM Priority Areas and the National Healthcare Quality and Disparities Report Measures," National Center for Health Statistics January 2004.

18. Bovbjerg, Randall, **Jill A. Marsteller** and Frank C. Ullman. "Health Care for the Poor and Uninsured after a Public Hospital's Closure or Conversion," Assessing the New Federalism (ANF) Occasional Paper Number 39, Urban Institute, September 2000.

**17. Marsteller, Jill A.** and Randall Bovbjerg. "Federalism and Patient Protection: Changing Roles for State and Local Government," ANF Occasional Paper Number 23, Urban Institute, August 1999.

**16. Marsteller, Jill A.**, Teresa Coughlin, Sharon Long and Suresh Rangarajan. "The Prepaid Medical Assistance Program: Second Round Site Visit Report." Report to the Health Care Financing Administration, Urban Institute, September 30, 1998.

15. Bovbjerg, Randall and **Jill A. Marsteller**. "Health Care Market Competition in Six States: Implications for the Poor," ANF Occasional Paper Number 17, Urban Institute, Dec.1998.

**14. Marsteller, Jill A.**, Len Nichols, Adam Badawi, Bethany Kessler, Shruti Rajan, and Stephen Zuckerman. "Variations in the Uninsured: State and County-Level Analyses," Research supported by Blue Cross and Blue Shield United of Wisconsin, Urban Institute, June 11, 1998.  
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13. Coughlin, Teresa, Josh Wiener, **Jill A. Marsteller**, David Stevenson, Susan Wallin, and Debra Lipson. "Health Policy For Low Income People in Wisconsin," Assessing the New Federalism State Report, Urban Institute, November 1998.

**12. Marsteller, Jill**, Randall Bovbjerg, and Len Nichols. "Nonprofit Conversion: Theory, Evidence and State Policy Options," State Initiatives in Health Care Reform Report to the Robert Wood Johnson Foundation, Urban Institute, September 25, 1997.

11. Coughlin, Teresa, **Jill Marsteller**, Shruti Rajan and Stephen Zuckerman. “Expanding Medicaid Managed Care in Minnesota: The First Annual Report of the Evaluation of the Medicaid Health Reform Demonstration.” Report to the Health Care Financing Administration, Urban Institute, 7/97.
10. Coughlin, Teresa, Shruti Rajan, Stephen Zuckerman and **Jill Marsteller**. “Health Policy for Low Income People in Minnesota,” Assessing the New Federalism State Report, Urban Institute, 6/97.
9. Nichols, Len M., Linda J. Blumberg, Gregory Acs, Cori Uccello and **Jill Marsteller**. “Small Employers, Their Diversity, and Health Insurance.” Report to the US Department of Labor, Urban Institute, 9/96.
8. Liu, Korbin, Genevieve Kenney, Douglas Wissoker and **Jill Marsteller**. “The Effects of the Medicare Catastrophic Coverage Act and Administrative Changes on Medicare SNF Participation and Utilization: 1987-1991,” Urban Institute WP #3978, 6/95.
7. **Marsteller, Jill**, Randall Bovbjerg, Diana Verrilli and Len Nichols. “Managed Care and the Resurgence of ‘Any Willing Provider’ and ‘Freedom of Choice’ State Legislation,” Urban Institute WP #06433-003-02, 5/95.
6. Nichols, Len, **Jill Marsteller**, Diana Verrilli, and Randall Bovbjerg, “Assessing Health System Integration: Lessons for State Policy Makers,” Urban Institute WP #06433-003-01, 5/95.
5. **Marsteller, Jill** and Korbin Liu. “High-End Therapy Patients: How Many and How Much?” Urban Institute Working Paper #06146-005, 11/94.
4. **Marsteller, Jill**, Mark Miller, and Margaret Sulvetta. “Payment Policy Interactions: A Review of Medicare Payment Policies Across Settings and Services,” Urban Institute WP #06312-02, 9/94.
3. Sulvetta, Margaret, Mark Miller and **Jill Marsteller**. “Interactions Among Sites and Services: A Review of the Impact of Medicare’s PPS,” Urban Institute WP #06312-01, 4/94.
2. **Marsteller, Jill** and Korbin Liu. “Trends in Medicare Skilled Nursing Facilities, 1987-1992,” Urban Institute WP #3978-04, 1994.
1. Gabel, Jon, Derek Liston and **Jill Marsteller**. “Employee Health Benefits in 1993.” A Report of the Employee Benefits Research Division, Compensation and Benefits Practice, KPMG Peat Marwick, 1993.

**Editorials and Papers not peer reviewed**

Sumergrade Webster J, Watson H, Johnson AA, Zhou Z, Pantelyat A, **Marsteller JA**, Pandian V. Music as a patient-centered approach to pain management: Patient collaboration with nurse-

led research team. *J Clin Nurs.* 2023 Oct;32(19-20):6768-6770. doi: 10.1111/jocn.16826. Epub 2023 Jul 17. PMID: 37458191.

**Marsteller, Jill A.** “Form and Frequency of a Scholarly Health Journal: Receptivity to Electronic Format and Willingness to Pay for More Issues per Year,” University of California, Berkeley, revised, June 30, 2002.

**Marsteller, Jill A.** “A Proposed Application of Institutional Theory to For-Profit and Nonprofit Hospitals: Are the Forms Converging?” University of California, Berkeley, Spring 2001.

## **PRACTICE ACTIVITIES**

Senior Executive Partner. Comprehensive Unit-Based Safety Program, Zayed 12E, Neuro ICU and Epilepsy Monitoring Unit, 2018-Present.

Implementation Science Mentor. Johns Hopkins Health System Department of Nursing, September 2018- July 2021. Advice to nursing department Center for Nursing Inquiry on Implementation Science research and methods.

Evaluation Expert. Johns Hopkins Health Care, Division of Research and Development, January 2011-March 2020. Advice on evaluation methods and implementation of care management programs.

Fellow. National Center for Health Statistics’ Division of Health Care Statistics, Office of the Division Director/Hospital Care Statistics Branch, June 2004-May 2011. Papers and topics related to establishment-based surveys.

Expert Advisor. Johns Hopkins School of Nursing and Johns Hopkins Hospital, February 2008-2010. Advice to nursing leadership developing a survey to assess nurse exposure to disruptive behavior in the workplace.

**CURRICULUM VITAE**  
**JILL A. MARSTELLER**

**PART II**

**TEACHING**

**Education Program Administrative Positions**

Track Chair, DrPH Program in Quality and Patient Safety, Department of Health Policy and Management (2016-present).

Co-Chair, Leadership and Management Steering Committee (Ad Hoc), Department of Health Policy and Management (2018-present).

**Preliminary Departmental Oral Exam Participation**

Christie Miller, Candidate for DrPH, June 2024  
Camille Valentine Grant, Candidate for DrPH  
Jonathan Schouest, Candidate for DrPH  
Alicia Justice, Candidate for DrPH  
Stacey Davis, Candidate for DrPH  
Brandy Bryant, Candidate for DrPH  
Lois Dankwa, Candidate for PhD  
So Yeon Kang, Candidate for PhD  
Erin Jackson-Ward, Candidate for DrPH  
Rachel Moyal-Smith, Candidate for DrPH  
Kendall Troyer, Candidate for DrPH  
Jeff Ngyuen, Candidate for DrPH  
Brian Walker, Candidate for DrPH  
Lauren Niles, Candidate for DrPH  
Jonathan Thornhill, Candidate for DrPH  
Elizabeth Schofield, Candidate for DrPH  
Anna Chiang, Candidate for DrPH  
Rebecca Ojo, Candidate for DrPH  
Helen Fan Yu-Lefler, Candidate for DrPH  
Jeremy Ramirez, Candidate for DrPH  
Hyewon Lee, Candidate for DrPH  
Gene Kane, Candidate for DrPH, April 2019  
Lindsay Hebert Proctor, Candidate for DrPH, April 2019  
Elyse Lasser, Candidate for DrPH, November 2018  
Ezinne Eze-Ajoku, Candidate for DrPH, June 2018  
Alden Lai, Candidate for PhD, December 2017  
Abid Khan, Candidate for DrPH, December 2017  
Laura Winner, Candidate for DrP, August 2017

Oludolapo Fakeye, Candidate for PhD, April 2017  
Lauren Allen, Candidate for DrPH, January 2017  
Meghan Priolo, Candidate for DrPH, November 2016  
Han Chin Kuo, Candidate for DrPH, Taiwan Cohort, May 2016  
Melinda Sawyer, Candidate for DrPH, May 2016  
Deborah Waltermire-Burton, Candidate for DrPH, January 2016  
Kristina Weeks, Candidate for DrPH, August 2015  
Jordan Duval-Arnould, Candidate for DrPH, December 2014  
Eun Su Lee, Candidate for DrPH, July 2014  
Tien-Hui (Cindy) Chu, Candidate for DrPH, May 2014  
Nichole Persing, Candidate for DrPH, December 2013  
Hanan Edrees, Candidate for DrPH, June 2013  
Ross Mongtomery, Candidate for PhD, June 2013  
Yeong-Yuh (Gary) Yeh, Candidate for DrPH, October 2012  
An-Chi (Angel) Lu, Candidate for DrPH, August 2012  
Daniel Doyle, Candidate for DrPH, March 2012  
Stephen Sutch, Candidate for DrPH, May 2012  
Heon-Jae Jeong, Candidate for DrPH, August 2011  
Yenko (Jack) Lin, Candidate for DrPH, Taiwan Cohort, August 2011  
Michael Rothman, Candidate for DrPH, July 2011  
Hsing-Yu Yang, Candidate for DrPH, Taiwan Cohort, December 2010  
Rosemary Nabaweesi, Candidate for DrPH (part-time program), October 2010  
Yu-Wen (Wendy) Yang, Candidate for DrPH, Taiwan Cohort, July 2010  
Jia-Huar (Alex) Chern, Candidate for DrPH, Taiwan Cohort, September 2009  
Yi-Lien (Arthur) Li, Candidate for DrPH, Taiwan Cohort, July 2009  
Song-Yen (Kevin) Tsai, Candidate for DrPH, Taiwan Cohort, July 2009  
Yea-Jen Hsu, Candidate for PhD, April 2009  
Peter Smit, Candidate for DrPH, December 2008  
Lydie LeBrun, Candidate for PhD, November 2008  
Hui (Lindsey) Yang, Candidate for PhD, June 2008  
Anika Hines, Candidate for PhD, May 2008  
Allison Lipitz, Candidate for PhD, March 2008  
Roxanne Jensen, Candidate for PhD, January 2008  
Jennifer Piver-Renna, Candidate for PhD in Health Behavior and Society, January 2008  
Lilly Engineer, Candidate for DrPH (part-time program), November 2007  
Erin Rand-Giovanetti, Candidate for PhD, May 2007  
Cyrus Engineer, Candidate for DrPH (part-time program), September 2006  
Joanna Case Famades, Candidate for PhD, August 2006

**Preliminary Schoolwide Oral Exam Participation**

Christie Miller, Candidate for DrPH, September 2024  
Camille Valentine Grant, Candidate for DrPH  
Aster Meche  
Mary Jo Gamper, Candidate for PhD, SON, July 2024  
Jonathan Schouest, Candidate for DrPH, December 2023  
Alicia Justice, Candidate for DrPH, May 2023

Stacey Davis, Candidate for DrPH, May 2023  
Brandy Bryant, Candidate for DrPH, December 2022  
Lois Dankwa, Candidate for PhD, September 2022  
So Yeon Kang, Candidate for PhD, April 2022  
Erin Jackson-Ward, Candidate for DrPH, January 2022  
Rachel Moyal-Smith, Candidate for DrPH, November 2021  
Kendall Troyer, Candidate for DrPH, September 2021  
Jeff Ngyuen, Candidate for DrPH September 2021  
Brian Walker, Candidate for DrPH, May 2021  
Lauren Niles, Candidate for DrPH, February 2021  
Jonathan Thornhill, Candidate for DrPH, October 2020  
Elizabeth Schofield, Candidate for DrPH, September 2020  
Anna Chiang, Candidate for DrPH, September 2020  
Rebecca Ojo, Candidate for DrPH, June 2020  
Helen Fan Yu-Lefler, Candidate for DrPH, March 2020  
Jeremy Ramirez, Candidate for DrPH, October 2019  
Hyewon Lee, Candidate for DrPH. June 2019  
Lindsay Hebert, Candidate for DrPH, May 2012  
Kathryn Foti, Candidate for PhD in Epidemiology, March 2019 (Chair)  
Elyse Lasser, Candidate for DrPH, December 2018  
Heidi Overton, Candidate for GTPCI PhD, November 2018  
Ezinne Eze-Ajoku, Candidate for DrPH, August 2018  
Abid Khan, Candidate for PhD, March 2018  
Douglas Glandon, Candidate for PhD in International Health, February 2018  
Alden Lai, Candidate for PhD, January 2018  
Laura Winner, Candidate for DrPH, October 2017  
Oludolapo Fakeye, Candidate for PhD, May 2017  
Stephanie Fakhazadeh, Candidate for PhD in Education, May 2017  
Lauren Allen, Candidate for DrPH, February 2017  
Megan Priolo, Candidate for DrPH, December 2016  
Melinda Sawyer, Candidate for DrPH, June 2016  
Han Chin Kuo, Candidate for DrPH, Taiwan Cohort, June 2016  
Jordan Duval-Arnould, Candidate for DrPH, March 2016  
Kristina Weeks, Candidate for DrPH, September 2015  
Melissa King, Candidate for PhD in Health, Behavior and Society, November 2014 (Chair)  
Eun Su Lee, Candidate for DrPH, August 2014  
Tien-Hui (Cindy) Chu, Candidate for DrPH, June 2014  
Russell Montgomery, Candidate for PhD, March 2013  
Yeong-Yuh (Gary)Yeh, Candidate for DrPH, November 2012  
An-Chi (Angel) Lu, Candidate for DrPH, October 2012  
Daniel Doyle, Candidate for DrPH, July 2012  
Cheng-Chuan Chang, Candidate for DrPH, Taiwan Cohort, May 2012  
Heon-Jae Jeong, Candidate for DrPH, December 2011  
Chung-Kwe Wang, candidate for DrPH, Taiwan Cohort, November 2011  
Yu-Wen (Wendy) Yang, Candidate for DrPH, Taiwan Cohort, August 2010  
Nidhi Khosla, Candidate for PhD in Health, Behavior and Society, April 2010

Yea-Jen Hsu, Candidate for PhD, May 2009  
Peter Smit, Candidate for DrPH, January 2009 (Alternate)  
Lipitz, Allison, Candidate for PhD, March 2008  
Hui (Lindsey) Yang, Candidate for PhD, July 2008  
Jennifer Piver-Renna, Candidate for PhD in Health, Behavior and Society, February 2008  
Cyrus Engineer, Candidate for DrPH (part-time program), October 2006  
Mark Bittle, Candidate for DrPH (part-time program)

**Final Schoolwide Oral Exam (Dissertation Defense) Participation**

Alicia Justice, Candidate for DrPH, June 2024  
Lois Dankwa, Candidate for PhD, April 2024  
Brandy Bryant, Candidate for DrPH, April 2024  
Samuel Byiringiro, Candidate for PhD in Nursing, School of Nursing, April 2023 (Chair)  
So Yeon Kang, Candidate for PhD, April 2023  
Elizabeth Schofield, Candidate for DrPH, March 2023  
Erin Jackson-Ward, Candidate for DrPH, February 2023  
Rachel Moyal Smith, Candidate for DrPH, February 2023  
Shruti Iyer, Candidate for DrPH, December 2022  
Abid Khan, Candidate for DrPH, December 2022  
Jeremy Ramirez, Candidate for DrPH, December 2022  
Brian Walker, Candidate for DrPH, November 2022  
Rebecca Ojo, Candidate for DrPH, September 2022  
Lauren Niles, Candidate for DrPH, July 2022  
Jonathan Thornhill, Candidate for DrPH in Implementation Science, June 2022  
Han Chin Kuo, Candidate for DrPH, April 2021  
Lindsay Hebert, Candidate for DrPH, November 2020  
Anna Kalbarczyk, Candidate for DrPH in Implementation Science, Department of International Health, July 2020  
Hyewon Lee, Candidate for DrPH, June 2020  
Kristina Weeks, Candidate for DrPH, April 2020  
Ezinne Eze-Ajoku, Candidate for DrPH, September 2020  
Alden Lai, Candidate for PhD, May 2019  
Oludolapo Fakeye, Candidate for PhD, February 2019  
Douglas Glandon, Candidate for PhD in International Health, March 2019  
Laura Winner, Candidate for DrPH, December 2018  
Tien-Hui (Cindy) Chu, Candidate for DrPH, May 2018  
April Joy Damien, Candidate for PhD in Health Behavior and Society, August 2017  
Megan Priolo, Candidate for DrPH, June 2017  
Jordan Duvall-Arnould, Candidate for DrPH, May 2017  
Melinda Sawyer, Candidate for DrPH, February 2017  
Melissa King, Candidate for PhD in Health Behavior and Society, April 2016 (Chair)  
Yu-Wen Yang, Candidate for DrPH, Taiwan Cohort, February 2016  
Yen-ko Lin, Candidate for DrPH, Taiwan Cohort, August 2015  
Russ Montgomery, Candidate for PhD, December 2014  
Cheng-Chuan Chang, Candidate for DrPH, Taiwan Cohort, April 2014  
Noor Sabah Rakshani, Candidate for DrPH, November 2013

Heon-Jae Jeong, Candidate for DrPH, May 2012  
Rosemary Nabaweesi, Candidate for DrPH (part-time program), June 2012 (Alternate)  
Hsing-Yu Yang, Candidate for DrPH, Taiwan Cohort, May 2012  
Nidhi Khosla, Candidate for PhD in Health Behavior and Society, April 2012  
Alyson Schuster, Candidate for PhD in Health Policy and Management, April 2012  
Yea-Jen Hsu, Candidate for PhD in Health Policy and Management, September 2011  
Song-Yen Tsai, Candidate for DrPH (part-time program), November 2010  
Anika Hines, Candidate for PhD in Health Policy and Management, March 2010  
Jennifer Piver-Renna, Candidate for PhD in Health Behavior and Society, 2009 (Alternate)  
Cyrus Engineer, Candidate for DrPH (part-time program), September 2007  
Mark Bittle, Candidate for DrPH (part-time program)

### **Mentorship**

#### *Postdoctoral Researchers*

Christine Fahim Agzarian, PhD—Postdoctoral Researcher, Department of Health Policy and Management (February 2018- January 2019)

Christina Yuan, PhD—Postdoctoral Researcher, Department of Health Policy and Management (September 2016- September 2017)

Yea-Jen Hsu, PhD, MHA—Postdoctoral Researcher, Department of Health Policy and Management (October 2011-October 2014)

Mei Wen, PhD, MPP-- Postdoctoral Researcher, Department of Health Policy and Management (2008-2009)

Chun-Ju (Janey) Hsiao, PhD, MHS-- Postdoctoral Researcher, Department of Health Policy and Management (2007-2008)(Co-Mentor with Dr. Laura Morlock)

#### *Career Development Awardees*

Mentor, AHRQ K08 Award. Anna Sick-Samuels, MD—Assistant Professor, School of Medicine. (2022- present).

Mentor, AHRQ K08 Award. Eva Tseng, MD—Assistant Professor, School of Medicine. (2019-present).

Mentor, NIDA K08 Award. Carolyn Sufrin, MD—Assistant Professor, School of Medicine. (2018- present).

Mentor, NIMH K08 Award, Emma (Beth) McGinty, PhD, MPH--Assistant Professor, Department of Health Policy and Management. (June 2014- May 2019).

Mentor, AHRQ K08 Award, *Shared Decision-Making and Outcomes in Pediatric Sleep-Disordered Breathing*. Emily F. Boss, MD, MPH Assistant Professor, Pediatric Otolaryngology—Head and Neck Surgery, SOM. (June 2014- May 2019)

Mentor, AHRQ K08 Award, *Studying Attending Physician Workload and Improving Patient Safety and Outcomes*, Henry Michtalik, MD, Assistant Professor, General Internal Medicine, SOM. (July 2014- June 2017, NCE March 2018)

Mentor, NIH KL2 Career Development Award, Sallie Weaver, PhD, Assistant Professor, Anesthesia and Critical Care Medicine, SOM (October 2013-June 2015)

Collaborator, K24 Award, Gail Daumit, MD, Associate Professor, General Internal Medicine, SOM.

Mentor, KL2 Career Development Award, Henry Michtalik, MD, Assistant Professor, General Internal Medicine, SOM (2011-2013).

Mentor, Harold Amos Medical Faculty Development Program of the Robert Wood Johnson Foundation, Alicia I. Arbaje, MD, MPH, Assistant Professor, School of Medicine Division of Geriatric Medicine and Gerontology (2007-2009)

#### *Visiting Scholars*

Sponsor, Eric Yu, PhD--Visiting Scholar, Department of Health Policy and Management (June-August 2016).

#### *Other Formal Mentorship*

Sayedha Uddin, MD, MPH, Assistant Professor, School of Medicine Division of Obstetrics and Gynecology (Writing Mentor for the Anesthesiology and Critical Care Medicine Writing Workshop, School of Medicine) (2008-2009)

#### **Advising**

Faculty Advisor, AcademyHealth Bloomberg School of Public Health Student Chapter (2008-Present)

Dissertation Advisor, Christie Miller, HPM, DrPH in Quality and Safety (start 2023)

Dissertation Advisor, Camille Grant, DrPH in Health Equity and Social Justice (start 2023)

Dissertation Advisor, Lois Dankwa, HPM, PhD Student (start 2023)

Dissertation Advisor, Stacey Davis, HPM, DrPH in Quality and Safety (start 2023)

Dissertation Advisor, Jonathan Schouest, HPM, DrPH in Quality and Safety (start 2023)

Dissertation Advisor, Alicia Justice, DrPH in Health Equity and Social Justice (start 2023)

Dissertation Advisor, Brandy Bryant, HPM, DrPH in Quality and Safety (start 2022)

Dissertation Advisor, Jeffrey Ngyuen, HPM DrPH (start 2018)

Dissertation Advisor, Jeremy Ramirez, HPM DrPH in Quality and Patient Safety, 2023

Dissertation Advisor, Rachel Moyal Smith, HPM DrPH in Quality and Patient Safety, 2023

Dissertation Advisor, Elizabeth Schofield, HPM DrPH in Quality and Patient Safety, 2023

Dissertation Advisor, Jonathan Thornhill, HPM DrPH in Implementation Science, 2022

Dissertation Advisor, Lauren Niles, HPM DrPH in Quality and Patient Safety, 2022

Dissertation Advisor, Rebecca Ojo, HPM DrPH in Quality and Patient Safety, 2022

Dissertation Advisor, Helen Fan Yu-Lefler, HPM DrPH, 2022  
Dissertation Advisor, Ezinne Eze-Ajoku, HPM DrPH, 2020  
Dissertation Advisor, Alden Lai, HPM PhD, 2019  
Dissertation Advisor, Oludolapo Fakeye, HPM PhD, 2019  
Dissertation Advisor, Megan Priolo, HPM DrPH, 2017  
Dissertation Advisor, Yea-Jen Hsu, HPM PhD, 2011

### **Doctoral Students**

Kaitlyn Tyner, HPM, Quality and Safety DrPH (2023-current)  
Elham Ali, Health Equity and Social Justice DrPH (2022-current)  
Christie Pagano Miller, HPM, Health Care Management and Leadership DrPH (2021-current)  
Camille Grant Valentine, Health Equity and Social Justice DrPH (2021-current)  
Lisa Dwyer Orr, Implementation Science DrPH (2020-current) Tentative  
Chelsea Redman, HPM, Quality and Safety DrPH (2020-current) Tentative  
Alicia Justice, Health Equity and Social Justice DrPH (2020-current)  
Lois Dankwa, HPM—PhD Student (2020-current)  
Stacey Davis, HPM, Quality and Safety DrPH (2019-current)  
Brandy Bryant, HPM, Health Care Management and Leadership DrPH (2018-current)  
April Taylor, HPM, Quality and Safety DrPH (2018-current)  
Jonathan Schouest, HPM, Quality and Safety DrPH (2018-current)  
Jeff Nguyen, HPM, Quality and Safety DrPH (2017-current)  
Rachel Moyal Smith, HPM, Quality and Safety DrPH (2018-2023) (Co-Advisor)  
Elizabeth Schofield, HPM, Quality and Safety DrPH (2018-2023) (Co-Advisor)  
Lauren Niles, HPM, Quality and Safety DrPH (2018-2022)  
Rebecca Ojo, HPM, Quality and Safety DrPH (2017-2022)  
Helen Fan Yu-Lefler, HPM, Quality and Safety DrPH (2017-2022)  
Ezinne Eze-Ajoku, HPM, Health Management and Leadership DrPH (2017-2019)  
Jonathan Thornhill, Implementation Science DrPH (2017-2022)  
Jeremy Ramirez, HPM, Quality and Safety DrPH (2016-2023)  
Alden Lai, HPM—PhD Student (2015-2019)  
Oludolapo Fakeye, HPM—PhD Student (2014-2019)  
Yea-Jen Hsu, HPM-- PhD Student (2007-2011)

### **Masters Students**

Jeff Klein, iMPH (matriculated Spring 2023)  
Ophelia McLain, iMPH (matriculated Spring 2023)  
ANA Group (Katherine Surko, Lily Weinraub, Cleo Kordomenos, Eun Bi Kim, Jasmine (matriculated Fall 2022)  
Richard Simpson, iMPH (withdrew, 2023)  
Rameet Sachdev, MPH  
Courtney Deng, MPH  
Emily Schultz, MSPH (matriculated Fall 2018)  
Tripti Malhotra, MSPH (matriculated Fall 2018)  
Jackie Rollin, MPH (matriculated Fall 2018)  
Eric Tischler, MPH (matriculated Fall 2018)  
MaryAnn Cowan, MPP (matriculated Fall 2017)

Rachael Peroutky, MSPH (matriculated Fall 2017)  
Deema Sahab, MPH, (matriculated Summer 2017)  
Bailey Miles, iMPH (matriculated Summer 2017)  
Susan Carr, iMPH (matriculated Summer 2017)  
Elizabeth Stone, MSPH (matriculated Fall 2016)  
Kamini Kuchinad, MPH (matriculated Summer 2016)  
Kartikeya Makker, iMPH (matriculated Summer 2016)  
Chika Ezigbo, MPH (matriculated Spring 2016)  
Kathy Kline, MSPH (matriculated Fall 2015)  
Jonathan Giang, MSPH (matriculated Fall 2015)  
Juliette Mullin, MPH/MBA (matriculated Fall 2015)  
Mansoor Al-Saleh, MPH (matriculated Fall 2015)  
Grace Hsiung, MPH (matriculated Fall 2014)  
Tania Fatovich, iMPH (matriculated Fall 2014)  
Kathryn Kline, MPH (matriculated Spring 2014)  
Ruth Akindele, MPH (matriculated Fall 2013)  
Vasudev Ananthram, iMPH student (matriculated Summer 2013)  
Kamal Maheshwari, iMPH student (matriculated Jan. 2013)  
Eric A. JohnBull, MD/MPH student (matriculated Fall 2012)  
Janie Parrino, iMPH student (matriculated 2012)  
Ayse Gurses, iMPH student (matriculated 2011)  
Benjamin George, MPH student (matriculated 2011)  
Daniel LaMar, MPH student (matriculated 2011)  
Devree Molnar, iMPH student (matriculated 2011)  
Stanley Berger, iMPH student (matriculated 2011)  
Rachel Chard, iMPH student (matriculated 2010)  
Melissa Raby, iMPH student (matriculated 2010)  
Emily Rudnick Boss, iMPH student (matriculated 2009)  
Nichole Willy, MPH student (matriculated 2008)  
Madia Ricks, iMPH student (matriculated 2008)  
Ryan Lewis, MD, iMPH student (matriculated Jan. 2008)  
Wai-Lun (Warren) Wong, MD, iMPH student (matriculated Jan. 2008)  
Susan Reynolds, MPH/RN joint degree student (matriculated 2007)

**Capstone Advising**

Ophelia McLain, iMPH (2024)  
Jeff Klein, iMPH (2023)  
Monica Arboleya Avendano, MPH (2022)  
Katherine Surko, MPH/MBA (2022)  
Lily Weinraub, MPH (2022)  
Eun Bi Kim, MPH (2022)  
Cleo Kordomenos, MPH (2022)  
Raghavi Anand, MPH (2021)  
Khansa Nowir, MPH (2020)  
Rameet Sachdev, MPH (2020)  
Bailey Miles, MPH (Best Capstone 2020)

Deema Sahab, MPH (2017)  
Aaron Shapiro, MPH (2017)  
Bhakti Gandhi, MPH (2017)  
Esther Lu, iMPH (2017)  
Ying Wei Lum, iMPH (2017)  
Chika Ezigbo, MPH (2017)  
Yue Cao, MHS in Economics (2016)  
Stanley Berger, iMPH (2016)  
Mansoor Al-Saleh, MPH (2016)  
Elizabeth Chang, iMPH (2016)  
Juliette Mullin, MPH/MBA (2016)  
Akram Zaaqoq, MPH (2015)  
Devree Molnar, iMPH (2014)  
Ruth Akindele, MPH (2014)  
Theresa Wadhvani, MPH (2013)  
Eric JohnBull, MD/MPH (2013)  
Bill Hannan, iMPH (2013)  
Lisa Flaherty, iMPH (2012-2013)  
Melissa Raby, iMPH (2012)  
Daniel LaMar, MPH (2012)  
Kathy Yorkievitz, MPH (2012)  
Jordan Ash, MPH (2010)  
Madia Ricks, iMPH (2010)  
Wai-Lun (Warren) Wong, MD, iMPH (2010)  
Kritika Jhalani, MPH (2008)

### **Teaching**

Lead Instructor, PH.309.600.81, Evaluating Quality Improvement and Patient Safety Projects, 1<sup>st</sup> Term Online (2013-2023)

Co-Instructor (with Dr. Cyrus Engineer), PH 312.600 (formerly 551.601.81), Managing Health Services Organizations, Distance Education, 3<sup>rd</sup> term (Instructor: 2006-2009; Co-instructor: 2010-2024)

Co-Instructor (with Dr. Yea-Jen Hsu), Measuring and Evaluating Quality and Safety, OPAL MAS in Quality and Patient Safety, Third term online (2019-2023). Guest Lecturer, 2024.

Lead Instructor, PH.309.600, Evaluating Quality Improvement and Patient Safety Projects, Winter Institute (2012- 2016, 2018-2023).

Co-Instructor (with Dr. Cyrus Engineer and Dr. Lilly Engineer), Applied Concepts and Foundations of High Performance in Population Health, OPAL MAS in Population Health, First term online (2018-2020). Guest Lecturer, 2021-2023.

Co-Instructor (with Dr. Albert Wu and Dr. Ayse Gurses), PH 309.732, Organizational and Human Factors in Patient Safety, 4<sup>th</sup> term (2010-2012).

Co-Instructor (with Dr. Mark Bittle), PH 312.615, Organizational Behavior and Management, 4<sup>th</sup> term (2009-2011).

**Other Teaching**

Lead Faculty, “Combatting Racism in Medical and Management Training,” 12-hour course, Masters of Health Administration, cohorts 2021-2022, 2022-2023; Also SOM Adolescent Medicine Department (2022).

Lead Faculty, “Organizational Theory and Behavior Journal Club.” Doctoral students, faculty and staff (2016-present).

Participating Faculty in “Applications of Innovative Methods in Health Equity Research” (2017, 2018, and ongoing online), Drs. Lisa Cooper and Tanjala Purnell, Lead Instructors

Participating Faculty, “The 4Es +2,” module of the Coursera hosted “Armstrong Institute Patient Safety and Quality Leadership MOOC” in support of the Patient Safety and Quality Specialization for Johns Hopkins University School of Medicine Armstrong Institute for Patient Safety & Quality (2018 and ongoing online).

Participating Faculty in PhD Seminar (2017-2023), Dr. Brendan Saloner, Lead Instructor (Formerly Dr. Colleen Barry)

Participating Faculty in 3<sup>rd</sup> term PhD Seminar (2015, 2016), Dr. Ellen McKenzie, Lead Instructor

Guest Lecture in SOM Clinical Trials course (2014), Dr. Larry Appel, Lead Instructor

Participating Faculty in PH.300.871, The Research and Proposal Writing Process, 1<sup>st</sup> term (2007); 3<sup>rd</sup> term (2009, 2010, 2011, 2012, 2013, 2014), Dr. Leiyu Shi, Lead Instructor

Participating Faculty Member in PH.300.713.01, Research and Evaluation Methods for Health Policy, 3<sup>rd</sup> term (2011, 2012, 2013, 2014), Dr. Webster, Lead Instructor

Participating Faculty Member in 305.861.01, Graduate Seminar in Injury Research And Policy, 1<sup>st</sup> or 2<sup>nd</sup> term (2012, 2014, 2015), Dr. Castillo, Lead Instructor

Participating Faculty Member in PH 551.601, Managing Health Services Organizations, 1st term (2006, 2007, 2008, 2009, 2010)

Teamwork and Communication Training Program Faculty, Center for Innovation, Johns Hopkins Hospital:

Department of Rehabilitation (July 17, 2007);

Department of Radiation and Oncology (Feb. 25-26, 2008)

SOM Medical Students (March 12, 2009)  
SOM Medical Students and SON Nursing Students (March 8, 2010)  
SOM Medical Students, Patient Safety Intersession (Jan. 3-5, 2011)  
SOM Medical Students, Patient Safety Intersession (Jan. 3-5, 2012)  
SOM Medical Students, Patient Safety Intersession (Jan. 2-4, 2013)

School of Medicine Department of Anesthesia and Critical Care Management – Evidence-Based Medicine Series for Anesthesia Fellows (August 31, 2009)

School of Medicine Department of Pediatrics -- General Pediatrics and Adolescent Medicine Fellowship Program (September 1, 2010)

Armstrong Institute for Patient Safety and Quality Patient Safety Leadership Academy (2012-2023)

Cluster Randomized Trials (2 sessions, one day) for the 3<sup>rd</sup> Annual Advancing Quality Improvement Science for Children’s Healthcare Research - Academic Pediatric Association Conference for Pediatric Quality Improvement Methods, Research and Evaluation, May 3<sup>rd</sup> 2013 at the Grand Hyatt Washington, DC

Evaluating Quality Improvement and Patient Safety Projects for the Emerging Issues in Patient Safety Forum, September 2013

Evaluating Quality Improvement and Patient Safety Projects for the Armstrong Institute for Patient Safety and Quality, August 2014, August 2015, October 2018, June 2020, November 2020, June 2021, June 2022, May 2023

## **RESEARCH GRANT PARTICIPATION**

### **Current Projects**

“Promoting Embedded Research in the Learning Health System”

12/01/23-11/30/28

Agency for Healthcare Research and Quality

Jodi Segal/**Jill Marsteller**, Multiple Principal Investigators (25%)

The project aims to build a Learning Health System research and training center that will equip embedded researchers to carry out research necessary to produce best patient outcomes. Project will train 10 embedded researchers in partnering institutions and one fellow annually. Extensive program evaluation will be conducted. (1 P30 HS029772-01)

“Expanding Access to Pregnancy Specific Opioid Use Disorder Treatment in Jail: Piloting an Adaptable Implementation Strategy to Advance Equitable and Patient-Centered Care (Mom Care)”

4/15/23-4/21/26

National Institute on Drug Abuse

Carolyn Sufrin (SOM), Principal Investigator

Co-Investigator (1%). This study develops and test an implementation resource to support and enhance jails providing medications for opioid use disorder to pregnant and postpartum people in custody. (1R34DA056014-01A1)

“Advancing and Optimizing a Benchmark for Training and Management of Dog/Vet Programs (Wounded Warrior Service Dog Program)”

9/30/23-9/29/24

MTEC (subcontract to Ramirez, CSU-LB)

**Jill Marsteller**, Principal Investigator (5%)

Provide methodological and implementation guidance to the principal investigator who is developing standards for service dog training and vetting them with organizations that train emotional support dogs for US Army Veterans.

“Working through the Pain: Understanding Challenges and Strategies of Construction Workers Dealing with Pain”

03/01/2022-09/30/2024

LHSFNA, Laborers' International Union of North America

**Jill Marsteller** and Yea-Jen Hsu, Multiple Principal Investigators (5% effort)

Conduct survey and claims data analyses to understand construction worker’s pain treatment and coping strategies.

“Accelerating Collaborations for Mentoring and Equity (ACME)”

12/15/2020-12/14/2022 (NCE to 09/15/24)

Robert Wood Johnson Foundation

**Jill Marsteller** and Albert Wu, Multiple Principal Investigators (15%)

Pair junior researchers from historically underrepresented groups with mentors to assist them with specific research projects as well as career development and managing life in junior faculty positions. Continue matching applicants to RWJF programs with appropriate evaluators or other services.

“Accelerating Change and Transformation in Organizations and Networks IV (ACTION IV)

Partnership Management and Administration”

2020-2025

Agency for Healthcare Research and Quality

**Jill Marsteller**, Program Director (0%).

Lead and coordinate a network of 41 organizations to bid as a preferred source on AHRQ-released Task Orders in the area of quality and patient safety. Facilitate growth and development of researchers through RFTO response process and oversight of conduct of TOs.

“Improving Adult Vaccination Coverage Through Partnerships with Providers and National Organizations”

08/1/2020-07/31/2025

Subcontract to American College of Physicians.

(ACP Funder: Centers for Disease Control and Prevention)

**Jill Marsteller**, Principal Investigator (5%).

Project includes evaluation of the wider dissemination of the ACP primary care practice collaboratives seeking to increase adult immunizations.

“The Mid-Atlantic Center for Cardiometabolic Health Equity (MACCHE)”

09/24/21–06/30/26

NIH/NIMH

Cooper, L.A./Crews, D., Principal Investigators.

Co-Investigator (7%). The overarching goal of the MACCHE is to test the effectiveness of comprehensive, integrated, and multi-level evidence-based strategies for improving cardiometabolic health outcomes among socially disadvantaged populations in Maryland, using community-based participatory research and patient-centered outcomes research principles, and translate them into clinical and public health practice and policy. The MACCHE includes 3 separate, but related intervention studies addressing disparities in cardiometabolic disease; 3 integrated cores (Administrative, Investigator Development, and Community Engagement); an Executive Committee; and a Community Advisory Board. (1P50MD017348-01)

“The Home Infusion Collaborative to Eliminate Central Line-Associated Bloodstream Infections”

09/30/20-07/31/25

AHRQ

Sarah Keller, Principal Investigator.

Co-Investigator (5%). Advise on implementation issues in preventing CLABSI in patients’ own care of central lines present for home infusion.

“Connecting FEP Research and Practice through a Learning Health System”

09/07/2020 – 08/31/2024

UMMI/NIMH

Russ Margolis and Melanie Bennett (UMD), Principal Investigators.

Co-Investigator (14%). The goal of the proposed project is to establish a multi-clinical network of early psychosis clinics (an “epinet”), collecting the same data, and jointly analyzing that data to improve clinical care as Learning Health System (LHS). Leading the LHS activities. (1R01MH120550-01A1)

“Institute for Clinical and Translational Research”

05/01/19-04/30/24

NCATS, NIH

Daniel Ford, Principal Investigator.

Co-Investigator (15%). Act as one of two translational research community leads for the Behavioral, Social and Systems Science TRC. (UL1TR003098)

“Hidden in Plain Sight: Stigmatizing Language in Patient Medical Records”

01/2022 - 12/2026

NIH/NIMHD

Mary Catherine Beach, Principal Investigator.

Co-Investigator (5-35%). The goal of this project is to define and develop a taxonomy of stigmatizing language in medical records, to measure and test for bias in the use of stigmatizing language using natural language processing methods, and to reduce stigmatizing language in medical records using implementation science strategies. Marsteller leads the implementation science portion of the intervention and evaluation. (R01 MD017048-01)

“Respiratory Culture Stewardship to Reduce Antibiotic Use in Critically Ill Children”

05/15/2022-02/28/2027

AHRQ

Aaron Milstone, Principal Investigator.

Co-Investigator (5%). The purpose of this project is to demonstrate that diagnostic stewardship of respiratory cultures among mechanically ventilated children is an effective strategy to reduce unnecessary antibiotic use in critically ill children. Marsteller provides Implementation Science advisement to the quality improvement collaborative. (1R01HS028634-01)

“Implementation of Evidence-Based Strategies to Optimize HPV Vaccination in Rural Primary Care Settings”

08/21/22-4/30/23

NIH

Elisa Rodriguez, Roswell Institute, Principal Investigator.

Co-Investigator (6%). This project seeks to increase HPV vaccination in rural primary care clinics in New York State using a quality improvement collaborative approach. Marsteller provides training and advises project implementation and evaluation. (1R01MD016850-01)

### **Previous Projects**

“Armstrong Institute Center for Diagnostic Excellence-Pursuing Scalable System-Level Diagnostic Quality, Value and Equity by Applying Safety Science to Emergency Department Diagnosis”

9/30/22-9/29/26

AHRQ

David Newman-Toker, Kathryn McDonald, Principal Investigators.

Co-Investigator (5%). This four-year program is designed to support the Armstrong Institute Center for Diagnostic Excellence at Johns Hopkins in its pursuit of improved diagnostic quality and safety by integrating Safety I (“find-and-fix”) and Safety II (“resilience engineering and high-reliability organizing”) principles intended to improve diagnosis and eliminate preventable misdiagnosis-related harms. The project includes specific demonstration projects and programs in the emergency department focused on direct prevention of patient harms, but also will strengthen external partnerships for networked learning, and seek greater sustainability of long-term efforts. The Center’s work will be situated within a wider network of related centers around the nation. Marsteller contributes implementation and evaluation advisement. (R18 HS29350-01)

“A Hybrid Type 1 Effectiveness-Implementation Study of Education Strategies for Vascular Access Creation in Advanced Kidney Disease”

09/01/2022-08/31/2027

National Institute of Diabetes and Digestive and Kidney Diseases/NIH

Deidra Crews/ Jennifer Flythe/ Laura Dember, Principal Investigators.

Co-Investigator (5%). In this trial among people with advanced kidney disease planning for hemodialysis, we will: 1) compare the effectiveness of three education strategies (focused vascular access education, motivational interviewing-enhanced vascular access education, and usual care) for increasing pre-dialysis arteriovenous access creation and 2) evaluate the implementation of the education strategies to inform equitable and effective implementation in the non-trial setting. (R01DK132367)

“ALACRITY Center for Health and Longevity in Mental Illness: Improving Physical Health and Decreasing Premature Mortality.”

09/01/2018-08/30/23

NIMH

Gail Daumit and Emma Elizabeth McGinty, Principal Investigators.

Co-Investigator (3%). Member of the Implementation Science methodology core for the Center. (1 P50 MH115842-01)

2022-2023 Multiple Principal Investigator (20% effort). “EPC IV RFTO #48- Measuring Healthcare Organization Characteristics in Cancer Care Delivery Research” with Eric Bass/ Claire Snyder  
AHRQ  
Conducted a review of peer-reviewed and gray literatures to produce a technical report on the influences of organizational characteristics on cancer care screening, treatment and delivery. (75Q80122F32010)

2019-2022 Co-Investigator (10%). “Strategies for Improving Prescription Opioid Use in Perioperative Pain Management”  
Marie Hanna and Anping Xie, Principal Investigators  
CDC  
Developed a Perioperative Pain Program (PPP) to coordinate the continuum of care for surgical patients on chronic opioid therapy throughout the perioperative period. The objective of the proposed project was to evaluate the implementation and effectiveness of the PPP. (R01CE003150-01-00)

2015-2022 Multiple Principal Investigator (25-30%). “Comparative Effectiveness of Health System vs. Multilevel Interventions to Reduce Hypertension Disparities” with Lisa Cooper  
NHLBI/PCORI  
This project sought to reduce disparities in blood pressure management for patients with hypertension and one other major comorbidity. An intensive intervention featuring collaborative care teams, community health workers and specialist consultation in 15 practices was compared to an enhanced standard of care condition in 15 practices that focused on clinic-based intervention rather than intervention that reaches into the community. (4 UH3 HL130688-02)

- 2019-2022 Co-Investigator (10%). “Making health care safer for older adults receiving skilled home health care services after hospital discharge”  
 Alicia Arbaje, Principal Investigator  
 AHRQ  
 Provided expertise in health services research, implementation science, and stakeholder engagement methods during intervention development and feasibility testing of a patient safety checklist for transition from hospital into skilled home health care. (R01HS026599)
- 2021-2022 Multiple Principal Investigator (10%). “Combatting Racism through Medical and Management Training (CoMMiT)– Developing and Testing Evidence-Based Approaches”  
 with Lisa Cooper  
 Merck Foundation  
 Developed and evaluated a 12-hour modularized curriculum to address awareness and give tools to combat racism for trainees who will eventually enter the healthcare field.
- 2021 Co-Investigator (5%). “Evaluating home healthcare agency and home healthcare professional responsiveness to safety threats during older adults’ care transitions in the era of COVID-19”  
 Alicia Arbaje, Principal Investigator  
 AHRQ  
 The goal of this study was to understand the impact of the pandemic on older adults’ hospital-to-home experiences and identify best practices to address risks to older adult safety when they return from the hospital. (3R01HS026599-02S1)
- 2018-2021 Co-Investigator (2%). “Missing Data Matters: Substance Use Disorder Clinical Trials”  
 Daniel Scharfstein (Uaz), Principal Investigator  
 NIH/NIDA  
 Developed, implemented and disseminated an innovative sensitivity analysis methodology and open-source software tool to evaluate the robustness to missing data assumptions of clinical trials in which binary outcomes are collected at fixed points over time but where participants intermittently miss their scheduled assessments, as frequently occurs in addiction research. Reanalyzed data from 29 substance abuse clinical trials conducted by NIDA’s Clinical Trials Network and available publicly on NIDA’s DataShare website.  
 (1 R01DA044158-01)
- 2019-2021 Principal Investigator (10-20%) “An Implementation Science Study of Nursing Use of Music for Pain (M4P)”  
 Johns Hopkins University Discovery Award

The project reviewed the literature, identified current nursing Johns Hopkins Hospital practices in the use of music to help patients manage pain. Included pilot testing of an evidence-based intervention implementation plan.

- 2019-2020 Co-Investigator (5%). “Impact of Certified Infection Preventionists on Infection Control and Hospital-Associated Infections”  
Yea-Jen Hsu, Principal Investigator  
Certification Board for Infection Control (CBIC)  
Advised a project analyzing the impact of CBIC certification of infection preventionists on institutional rates of healthcare acquired infections.
- 2018-2021 Principal Investigator (3-15%). “Accelerating Collaborations for Evaluation Matching Service.”  
with Albert Wu  
Evidence for Action Program (E4A) of the Robert Wood Johnson Foundation  
Project identifies and facilitates researcher matches for unsuccessful applicants to the Evidence for Action program office. E4A funds research on policies, programs and projects that promote a Culture of Health.
- 2015-2020 Principal Investigator (0-5%). “Accelerating Change and Transformation in Organizations and Networks III (Action III) Partnership Management and Administration.”  
Agency for Healthcare Research and Quality  
Lead and coordinate a network of 51 organizations to bid as a preferred source on AHRQ-released Task Orders in the area of quality and patient safety. Facilitate growth and development of researchers through RFTO response process and oversight of conduct of TOs.
- 2015-2019 Principal Investigator (5%). “Adult Immunization in Primary Care Practices”  
Subcontract to American College of Physicians.  
(ACP Funder: Centers for Disease Control and Prevention)  
Project includes evaluation of the wider dissemination of the ACP primary care practice collaboratives seeking to increase adult immunizations.
- 2014-2018 Co-Investigator (15%). “Institute for Clinical and Translational Research”  
NCATS, NIH  
Daniel Ford, Principal Investigator  
Act as one of two translational research community leads for the Behavioral, Social and Systems Science TRC.
- 2016-2019 Co-Investigator (10-15%). “What is Patient Safety in the Medical Home?”  
Agency for Healthcare Research and Quality  
Sydney Dy, Principal Investigator  
Examined the implementation of patient safety measures in 9 level 3 PCMH practices using qualitative and quantitative perspectives. Surveyed 30 PCMHs.

- 2014-2019 Co-Investigator (0-5%). “Trial of Integrated Smoking Cessation, Exercise and Weight Management in SMI.”  
NIMH  
Gail Daumit, Principal Investigator  
Provided advice on implementation science, qualitative methods and change management. (R01MH104553)
- 2017-2018 Principal Investigator (5%). “Marginal and Underserved Populations Within the Patient-Centered Medical Home: Addressing Gaps in the Literature with Evidence from a Statewide Multi-Payor Pilot Scheme.”  
Primary Care Consortium, Johns Hopkins School of Medicine.  
Project tested the effectiveness of Maryland PCMHs relative to comparisons in caring for consistently high cost patients as well as changes in patient mix in PCMHs over time.
- 2015-2017 Consultant (10%). “Care Coordination Measures from Encounter Data for Medicare Advantage Plans”  
IMPAQ International, LLC  
Provide advice on measurement development for care coordination using CMS MA encounter data.
- 2012-2017 Collaborator (5%). “Comprehensive CVD Risk Reduction Trial in Persons with Serious Mental Illness”  
NIH/NHLBI  
Gail Daumit, Principal Investigator  
This was a randomized trial in psychiatric rehabilitation programs to test a practical, comprehensive cardiovascular risk reduction program where an interventionist will work with participants on heart healthy behaviors and coordinate treatment of risk factors with primary care. If successful, the intervention will be a model program that could be disseminated widely and should reduce health disparities in cardiovascular disease risk in persons with serious mental illness. (1R01HL112299-01)
- 2015-2017 Principal Investigator (5%). “Chronic Pain: Quality Connect Collaborative”  
American College of Physicians.  
Project evaluated the wider dissemination of an ACP primary care practice collaborative seeking to improve management of chronic pain.
- 2015-2017 Principal Investigator (5%). “Diabetes Management: Quality Connect Collaborative”  
American College of Physicians.  
Project evaluated an ACP primary care practice intervention seeking to improve management of diabetes.
- 2014-2016 Co-Investigator (5%) “Disparities in cardiovascular care screening & treatment in physician practices”

AETNA Foundation

Darrell Gaskin, Principal Investigator

Project analyzed the National Ambulatory Medical Care Survey (NAMCS) and other data from the state of Massachusetts for evidence of screening and treatment disparities in ambulatory care practices.

- 2015-2016 Principal Investigator (20%). “Diabetes Quality Improvement Program”  
CECity  
The major goal of the project was to develop a Diabetes Quality Improvement initiative to be implemented in an Accountable Care Organization.
- 2013-2015 Co-Investigator (15%). “Improving Health Outcomes: Blood Pressure”  
American Medical Association  
Peter Pronovost and Lisa Lubomski, Principal Investigators  
Developed and implemented a pilot collaborative of 10 primary care practices in Illinois and Maryland to develop a scalable blood pressure management program. Involved in measurement design and evaluation of the pilot and phase 2 scale-up.
- 2013-2015 Principal Investigator (5%). “Adult Immunization in Primary Care Practices”  
Centers for Disease Control and Prevention.  
Subcontract to American College of Physicians.  
Evaluation of primary care practice collaboratives in six states to increase adult immunizations.
- 2012-2015 Co-Investigator (10%). “Emerge: ICU/Acute Care Multi-site Demonstration Project.”  
Gordon and Betty Moore Foundation, Peter Pronovost, Principal Investigator  
Project sought to improve engagement of patient and family in ICU care and create a new EMR interface that provides more information in a more digestible format. Leading the aim to create a learning and accountability system to produce continuous learning of ICU staff and managers in 2 Maryland ICUs. Trained 2 California ICUs in use of CUSP.
- 2011-2015 Principal Investigator (15%). “Evaluation of the Maryland Multi-Payer Patient Centered Medical Home Program.”  
Maryland Health Care Commission, Subcontract to IMPAQ International, LLC.  
Evaluation of the Maryland Multipayer Patient Centered Medical Home demonstration project involving 53 practices. Assessment featured surveys of patients and providers, claims data analysis and qualitative analysis of interview data from participating sites. Outcomes included quality, cost, access, utilization, disparities, practice environment and culture, satisfaction and experience of care.
- 2010-2015 Co-Investigator (15%). “Cardiac Surgery Outcomes: Comparing the Comprehensive Unit-Based Safety Program (CUSP) and Translating Evidence into Practice (TRiP) to Passive Reporting.”

Agency for Healthcare Research and Quality, Peter Pronovost, Principal Investigator

Project aimed to reduce healthcare acquired infections among Cardiac surgery patients by implementing CUSP and HAI prevention in cardiac operating rooms, cardiac intensive care and on the floors. Led quantitative evaluation and an aim on interventions to improve relationships between separate units/ clinical areas of 17 participating hospitals.

- 2010-2015 Co-Principal Investigator (15%). “Multi-method system-level quality improvement intervention to reduce hypertension disparities.”  
National Heart, Lung and Blood Institute. Lisa Cooper, Principal Investigator and Jill Marsteller, Co-Principal Investigator.  
Known as Project ReDCHiP, this effort was part of the Hopkins Center for Eliminating Racial Disparities in Cardiovascular Disease. This pragmatic clinical trial tested whether three quality improvement interventions (training in blood pressure measurement, care management for patients, and clinician education) could reduce racial disparities in guideline concordant care and blood pressure control.
- 2013-2014 Co-Investigator/ Advisor (2%). “Evaluation Of Stage 3 Meaningful Use Objectives in Hospitals” 09/26/2013-09/01/2014.  
Agency for Healthcare Research and Quality. Hadi Kharazzi, Principal Investigator.  
Provided advice on organizational factors affecting MU3 implementation. (HHS A290201000271 – R)
- 2011-2012 Advisor (0%). “SocioWorks SBIR grant” Sept. 2011-2013  
National Institute on Aging. Allen Tien, Principal Investigator.  
Provided advice on development of a web-based social network analysis program as related to research in healthcare delivery systems.
- 2008-2012 Co-Investigator (20%). “National Implementation of the Comprehensive Unit-Based Safety Program (CUSP) to reduce Central-Line Associated Blood Stream Infections (CLABSI) in the ICU” AHRQ, subcontract to Health Research & Educational Trust, Peter Pronovost, Principal Investigator.  
Project aimed to reduce central-line associated blood stream infections in ten states. Led Hopkins team effort to implement learning collaboratives in 4 states and participated in evaluation of success.
- 2008- 2011 Co-Investigator (10%). “Locating Errors through Networked Surveillance (LENS).” Society of Cardiovascular Anesthesiologists Foundation, Peter Pronovost, Principal Investigator.  
Project to improve patient safety during cardiovascular surgery. Leading survey data analysis of cardiac surgery physicians and staff and interviews of managers involved in cardiac surgery at five hospitals.

- 2008-2010 Co-Investigator (5%). “Maximizing Independence at Home (MIND@Home-Phase II).” Jewish Community Federation of Baltimore/The Harry and Jeanette Weinberg Foundation, Inc., Quincy Samus, Principal Investigator  
Project to create and evaluate use of pro-active case identification and care coordination model to identify community-dwelling elders with early signs of dementia; to assess individual needs related to dementia and randomize participants to intervention or usual care; and to provide intervention participants with a care coordinator who will link them to resources to manage their dementia and help them remain in the community for as long as possible. Advised the development of organizational and other evaluative surveys.
- 2008-2010 Principal Investigator (20%). “Capturing Implementation Context: the Team Checkup Tool.” Robert Wood Johnson Foundation, Jill Marsteller, Principal Investigator.  
Project to develop and validate an instrument to measure quality improvement team activities and interaction in the hospital intensive care unit setting.
- 2009-2010 Co-Principal Investigator (15%). “Transition Supplement: Linking Blood Stream Infections to Intensive Care Nursing.” Robert Wood Johnson Foundation, David Thompson, Co-Principal Investigator.  
Project to replicate previous study, “Linking Blood Stream Infections to Intensive Care Nursing Context of Care and Process.” Implements and evaluates a collaborative to reduce bloodstream infections (BSI) among hospitals in a single state.
- 2007-2010 Co-Investigator (10%). “Medication Monitoring for Vulnerable Populations via IT, Agency for Healthcare Research and Quality, Christoph Lehmann, Principal Investigator, 2007–2009 (Extended to May 2010).  
Project to demonstrate the ability of health information interoperable exchange and electronic health records (EHR) to generate useful quality and safety measures for the vulnerable population served by the Baltimore Medical System (BMS) Community Health Center (CHC). Led the surveys and interviews of providers on usefulness of feedback and responses to abnormal lab values.
- 2008-2009 Co-Principal Investigator (10%). “Augmentation of Guided Care.” John A. Hartford Foundation, Chad Boulton, Co-Principal Investigator.  
For an augmentation of the Guided Care grant assessing the appeal of Guided Care to nurses and primary care practices. Project described physician practice characteristics, assesses Guided Care nurse, physician and staff satisfaction with Guided Care and evaluates any changes in practice environment due to Guided Care.
- 2007-2009 Co-Investigator (5-11%). “BPHC Program Performance Analysis.” Bureau of Primary Health Care, Health Services Research Administration, Leiyu Shi, Principal Investigator.

Project to conduct intermediate to long-term studies that have policy relevance to health centers and the mission of BPHC/HRSA. Examining CHC readiness to expand services to the aging and chronically ill.

- 2006-2008 Co-Principal Investigator (20%). “Linking Blood Stream Infections to Intensive Care Nursing Context of Care and Process.” Interdisciplinary Nursing Quality Research Initiative, Robert Wood Johnson Foundation, David Thompson, and Bryan Sexton, Co-Principal Investigators.  
Project implemented a collaborative to reduce bloodstream infections (BSI) among hospitals in a large faith-based system. Led the administration and analysis of surveys measuring exposure to elements of the intervention and monthly surveys of implementation activities undertaken, quality improvement team functioning and barriers to implementation progress. Worked with other PIs in acting as collaborative faculty and analyzing relationships among nursing process, work context, implementation fidelity and BSI rates.
- 2005-2008 Co-Investigator (5%). “Translating Research into Action: The Johns Hopkins Home Hospital.” John A. Hartford Foundation, Bruce Leff, Principal Investigator.  
Led the effort to develop methodology to measure the readiness of clinical teams at dissemination sites to implement Hospital at Home (HAH). Working with PI to maximize readiness of dissemination organizations for successful implementation of HAH. Also leading the analysis of the provider satisfaction data from the HAH pilot.
- 2006-2008 Consultant (9%). American College of Physicians’ Center for Practice Innovation, Physician’s Foundation for Health System Excellence. Michael S. Barr, Principal Investigator.  
Evaluation advice and adaptation of quality improvement methods and measurement for small practices of fewer than 10 physicians.
- 2006-2008 Co-Investigator (10%). “Integrating Population-Based Healthcare with Medical Services: Evaluation of a Multi-Disciplinary Model for Coordinating Primary Care with Disease Management.” Health Industry Forum, Brandeis University, Peter Fagan, Principal Investigator.  
Co-Investigator (10%). Led the design, development, administration and analysis of nurse interviews and physician surveys assessing satisfaction and attitudes toward P4P and the addition of a disease management coordinator to the primary care office.
- 2004-2005 Co-Investigator (10%). “Statewide Efforts to Improve Care in Intensive Care Units.” Agency for Healthcare Quality and Research, Peter Pronovost, Principal Investigator.  
In-depth assessment of team functioning on teams participating in an intervention created by Hopkins medical staff to improve quality of care in Intensive Care

Units. Work included developing instruments for team functioning, turnover and spread.

- 1999-2003 Co-Investigator (50%). “Improving Chronic Illness Care Evaluation.” Robert Wood Johnson Foundation. Emmett Keeler, Stephen Shortell, Shan Cretin, Principal Investigators.  
This was a joint RAND/UC Berkeley independent evaluation of the Chronic Care Model developed by the MacColl Institute at Group Health of Puget Sound and the Breakthrough Series training method by the Institute for Healthcare Improvement. Assisted in all aspects of the organizational evaluation.
- 2000-2003 Co-Investigator (10%). “Family Visitation/Viewing Policies for Presumed SIDS in California and Disparities in Patient Satisfaction at an Urban County ER.” Funded by Russell Braun, MD, MPH, MBA, Dr. Braun, Principal Investigator. This research focused on emergency room topics. Assisted in data collection, led data management and analysis.
- 1997-1998 Co-Principal Investigator. “Variations in the Uninsured: State and County-Level Analyses.” Blue Cross and Blue Shield United of Wisconsin.  
Looked at impact of state regulations on state prevalence of the uninsured; also collapsed years of county level data for ~30 counties in the state of Wisconsin to look at local employment market influences on uninsurance rates. Responsibilities were to act as project manager, create analytic design for county-level analysis, collect relevant data from secondary sources (e.g., regulatory information, county-level data), adapt multivariate analyses at the state level from an earlier project, interpret analytic findings, author report.

## ACADEMIC SERVICE

- Johns Hopkins University Council 2022- Present. Faculty Workgroup Chair.
- JHBSPH Schoolwide Appointments and Promotions Committee 2022-Present.
- Co-Chair, HPM Leadership and Management Steering Committee, 2018-Present.
- HPM Faculty Development Committee, 2018-Present.
- HPM DrPH Quality and Safety Track Chair, 2016-Present.
- HPM DrPH Admissions Committee, 2016-Present.
- HPM Tsinghua DrPH Program Examination Committee, 2019-Present.
- Associate Director, HPM Center for Health Services and Outcomes Research, 2011- Present.
- Search Committee, Johns Hopkins School of Medicine Vice President for Quality, 2022.
- HPM Elected Member, Faculty Senate, 2019-2021.
- HPM MSPH Admissions Committee, 2015- 2018.
- Search Committee, Johns Hopkins School of Medicine Vice President for Quality and Deputy Director of the Armstrong Institute for Patient Safety and Quality, 2017.
- Bloomberg School of Public Health Honors and Awards Committee, 2009-2012.
- HPM Mentorship Committee.
- HSR&P Curriculum Committee, 2009.
- HPM Practice Committee, 2006-2007.

-HPM Research Committee, 2006.

-Health Services Research Competencies Committee (AHRQ sponsored), 2005.

## PRESENTATIONS

### Scientific Meetings

#### Verbal (presenter in bold)

**Anping Xie**, Traci Speed, Yea-Jen Hsu, Samuel Kim, Ima Samba, Eileen McDonald, Jill Marsteller, Ronen Shechter, Marie Hanna. “A Human Factors Engineering Approach to Improve Patient Engagement in Perioperative Pain Management” IEA2024, 22nd Triennial Congress of the International Ergonomics Association, August 25-29, 2024, Jeju, South Korea.

**Frick, K. Davina, Jill Marsteller and Jennifer Hefner.** “Transitions in Mentoring Relationships from Early to Mid Career.” Oral Professional Development Workshop, 84<sup>th</sup> Annual Meeting of the Academy of Management, August 2024, Chicago, IL.

**Hsu, Y.J.**, Prinzbach, A., Sutton, O., Speed, T.J., Khasawneh, A., Kim, S., Samba, I., McDonald, E., Shechter, R., Hanna, M., Marsteller, J.A., Xie A. “Development and early validation of a survey instrument for measuring patient engagement in pain management.” Oral presentation to the AcademyHealth ARM, June 2024, Baltimore, MD.

**Dankwa, LE**, ... Marsteller, JA. “” Oral presentation to the AcademyHealth ARM, June 2024, Baltimore, MD.

**Marsteller, J. A.**, McCaughey, D., & Lai, A. Y. Obtaining funding for research in health care management: The art to advance the science. The 79<sup>th</sup> Annual Meeting of the Academy of Management, August 2019, Boston, MA.

**Lai, A. Y., Myers, C., Tamuz, M., Krikorian, M., Valentine, M., & Marsteller, J. A.** Deciphering health care learning organizations: Implications for Theory and Practice. The 77<sup>th</sup> Annual Meeting of the Academy of Management, August 2017, Atlanta, GA, USA. (^Designated Showcase Symposium by the Division of Health Care Management, and organized jointly with the Divisions of Managerial and Organizational Cognition, and Organizational Behavior)

**Cunningham, Brooke**, Windy Fredkove, Alden Lai, Dimpho Orionzi, and Jill A. Marsteller. “Disrupting Equilibrium: Sensemaking, Emotion, and Health Equity,” Organization Theory in Health Care Conference, Nashville, TN, June 16, 2016.

**Jill A Marsteller**, Bickey Chang, Rhonda Wyskiel, Adrian Alday, Yea-Jen Hsu, David Thompson. Learning and Accountability in the Emerge Project ICU Redesign. Academy of Management, Vancouver, CA, August 2015.

**Marsteller Jill**, Yea-Jen Hsu, Bickey Chang, J. Bryan Sexton and David Thompson. “Understanding the complex associations among implementation context, processes, and

outcomes in a patient safety collaborative: A structural equation modeling approach.” Presented at the AcademyHealth ARM, Minneapolis, MN, June 2015.

**Marsteller, Jill.** “Maryland Multipayer PCMH Program: Provider survey results,” Panel presentation at AcademyHealth ARM, San Diego, CA, June 8, 2014.

**Hsu, Y.J.,** Marsteller, J.A., Perlmutter, D., Nichols, D. First-year provider satisfaction and experience with the Maryland Multi-Payer Patient Centered Medical Home Program. Panel presentation at AcademyHealth ARM, San Diego, CA, June 8, 2014.

**Marsteller Jill,** Yea-Jen Hsu, Bickey Chang, J. Bryan Sexton and David Thompson. “Understanding the complex associations among implementation context, processes, and outcomes in a patient safety collaborative: A structural equation modeling approach.” Presented at the Organizations Theory in Health Care Conference, Boston, MA, May 28, 2014.

**Marsteller, Jill.** “Learning & Accountability in ICU Redesign: Project Emerge,” Presented at the Production Management and Operations Society Annual Conference, Atlanta, GA. May 11, 2014.

**Marsteller, Jill.** “Turn-key Solutions—CLABSI Reduction and Climate Improvement in ICUs,” Presented at the Summer Institute on Evidence Based Practice, Improvement Science Research Network, San Antonio, Texas, July 11, 2013.

**Marsteller, Jill.** “Injury Research and Patient Safety,” Presented at the Johns Hopkins Patient Safety Summit, Baltimore, MD, June 21, 2013.

**Hsu, Y.J.,** Marsteller, J.A. Influence of the Comprehensive Unit-Based Safety Program (CUSP) on safety climate and central-line associated bloodstream infections (CLABSIs) in intensive care units. Presented at AcademyHealth ARM, Orlando, FL June 2012.

**Marsteller, Jill.** “Design of a multi-level intervention study within a health care system” Presented at the National Disparities Summit, Washington, DC, December 18, 2012.

**Marsteller, Jill.** “Scale-up and Spread: Lessons from the Keystone ICU Project and Beyond,” Panel Presentation at AcademyHealth ARM, Orlando, FL, June 24, 2012.

**Marsteller, Jill,** Lilly Engineer, Jing Tian, David Bundy, Richard Thompson, Albert Wu, Marlene Miller, Sean Berenholtz, Christoph Lehmann. “An instrument to measure primary care provider opinion of the usefulness of guideline compliance reminders,” Presented at the NIH Dissemination and Implementation Conference, Bethesda, MD, March 20, 2012.

**Marsteller, Jill** and Nidhi Khosla. “For our clients, that was gold’: The role played by a central agency in an HIV services network and the consequences of its closure for the community,” APHA 139<sup>th</sup> Annual Meeting, Washington, DC, November 1, 2011.

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**Marsteller, Jill (Panel Chair).** “Implementation Context: Measuring and Understanding Differential Performance,” AcademyHealth ARM, Seattle, WA, June 29, 2011.

**Marsteller, Jill,** Sexton, J. Bryan, Hsu, Yea-Jen, Hsiao, Chun-Ju, Pronovost, Peter J., Thompson, David, “A Multicenter Phased Cluster-Randomized Controlled Trial to Reduce Central Line Associated Blood Stream Infections.” Presented at the AcademyHealth ARM, Boston, MA, June 29, 2010.

**Hsiao, Chun-Ju,** Jill A. Marsteller, Alan E. Simon. “Electronic Medical Record Use and the Quality of Care in Physician Offices,” Presented at the AcademyHealth ARM, Boston, MA, June 27-29, 2010.

Engineer, Lilly D., **Jill A. Marsteller,** Maureen Fahey, Andy Shore, Rebecca A. Clark and Laura L. Morlock. “A Contingency Theory Perspective on the Relationships among Environmental Demands, Hospital Characteristics, Clinical Quality and Financial Performance in a Sample of U.S. Rural Hospitals.” Paper presented to the Health Organizations Research Association Meeting, Albany, NY, June 19-20, 2008.

Marsteller, Jill A., Chun-Ju Hsiao, J. Bryan Sexton, Christine A. Goeschel, Peter Pronovost, and **David A. Thompson.** “Eliminating Bloodstream Infections: Influences of Nurse Turnover and Teamwork Activities,” Presented to the Interdisciplinary Research Group on Nursing Issues, AcademyHealth, Washington, DC, June 7, 2008.

**Jill A. Marsteller.** “Diversity in Team Composition and Performance and Creativity,” AcademyHealth Workforce Interest Group Meeting, Orlando, FL, June 2, 2007.

**Albertorio, Juan** and Jill A. Marsteller. “Health Insurance Coverage along the US-Mexico Border: A Descriptive and Multivariate Analysis,” American Public Health Association Annual Meeting, Boston, MA, December 2006.

**Van Dusen Lukas, Carol and Jill A. Marsteller.** “The Challenges Of Measuring The Implementation Of Innovative Practices” Academy of Management Annual Meeting Professional Development Workshop, Atlanta, GA, August 12, 2006.

**Albertorio, Juan** and Jill A. Marsteller. “Health Insurance Coverage along the US-Mexico Border: A Descriptive Analysis,” National Leadership Summit on Eliminating Racial and Ethnic Disparities in Health, Washington, DC, Jan 9-11, 2006.

**Marsteller, Jill A.** “Measuring team effectiveness in a study of improvements in the care of chronic conditions,” AcademyHealth ARM, Boston, MA, June 27, 2005.

**Marsteller, Jill A.**, Ronald Tiggler, Robin Remsburg, Abigail Shefer and Barbara Bardenheier. “Influenza Immunization in Nursing Homes: Who Does Not Get Immunized and Whose Status is Unknown,” presented at the 39<sup>th</sup> Annual National Immunization Conference, Washington, DC, March 22, 2005.

**Marsteller, Jill A.**, Stephen Shortell, Michael Lin, Elizabeth Dell, Stephanie Wang, et al. “Social Networks among Teams in Chronic Illness Care Improvement Collaboratives,” Presented at the 6th Annual Health Care Organizations Conference, Boston, MA, June 17, 2004.

**Marsteller, Jill**, Stephen Shortell, Michael Lin, et al. “The Role of Team Effectiveness in Improving Chronic Illness Care,” presented at the AcademyHealth ARM, San Diego, CA, June 6, 2004.

**Marsteller, Jill** and Stephen M. Shortell. “The Application of Network Theory to Increase the Understanding of Quality Improvement Collaboratives,” Presented to the International Research Group on QI Collaborative Evaluations, UC – Berkeley, October 23, 2001.

**Marsteller, Jill and Russell Braun, MD.** “Family Visitation/Viewing Policies for Presumed SIDS in California,” Presented to the Annual Meeting of the California Association of Public Health Nurses, Pleasanton, CA, May 2001.

**Marsteller, Jill.** “Expanding Medicaid Managed Care in Minnesota,” Report to the Health Care Financing Administration, July 18, 1997. Presented at the American Public Health Association Annual Meeting, Indianapolis, IN, November 10, 1997.

**Marsteller, Jill.** “Methods for Evaluating the Effects on Health of Welfare Reform: Assessing the New Federalism,” Presented at the American Public Health Association Annual Meeting, Indianapolis, IN, November 10, 1997.

**Marsteller, Jill** and Korbin Liu. “High-End Therapy Patients: How Many and How Much?” Report to the Health Care Financing Administration, May 1994. Presented at the American Public Health Association Annual Meeting, Washington, DC, November 1, 1994.

### **Posters**

**Farheen, S.**, Hsu, Y.J., Weeks, K., Marsteller, J.A. Pain, coping strategies, and opioid use among construction workers with work-related disabilities. Poster presentation to the AcademyHealth ARM, June 2024, Baltimore, MD.

Marsteller, J.A., Zhou, Z., **Hsu, Y.J.**, Watson, H., Johnson, A., Pantelyat, A., Webster, J.S., Pandian, V. The effect of music interventions on pain scores among hospitalized patients: A pre-post design. Poster presentation to the AcademyHealth ARM, June 2024, Baltimore, MD.

Marsteller, J.A., Dankwa, L., **Farheen, S.**, Hsu, Y.J., Brown, D., Russell, L.E., Carletto E., Weston, C.M., Cooper, L.A. Assessment of an anti-racism and health equity promotion curriculum: Combatting Racism through Medical and Management Training (CoMMiT). Poster presentation to the AcademyHealth ARM, June 2024, Baltimore, MD.

Henry Michtalik, Jingle Thomas, Christine Weston, Gayane Yenokyan, Cheryl Connors, Jane Miller, Martina Penalosa, Kristina Weeks, Andrew Jopson, **Jill Marsteller**, Mansoor Malik, MD, MBA<sup>3</sup>, George Everly, Jr. and Albert W. Wu. Exploring the Association of Healthcare Workforce Characteristics and Organizational Factors on Well-Being Outcomes and Organizational Ratings. Poster presentation to the AcademyHealth ARM, June 2023, Seattle, WA.

Lois Dankwa, Shelley Hearne, Jenny Markell, Aleksandra Wec and **Jill Marsteller**. Facilitators of Clinical-Community Collaboration: Identifying Opportunities to Improve Complex Care Management in Health Centers. Poster presentation to the AcademyHealth ARM, June 2023, Seattle, WA.

**Marsteller, J.A.** et al. At the HELM: A Collaborative-Based Curriculum. Poster presentation to the 15<sup>th</sup> Annual Conference in the Science of Dissemination and Implementation in Health, December 2022, Washington DC.

Hsu, Y.J., Zhou, Z., **Marsteller, J.A.** The role of certified infection preventionists in reducing hospital-associated infections and improving patient safety outcomes. Poster presentation to the AcademyHealth ARM, June 2022, Washington DC.

Vadim Dukhanin, MD, MHS<sup>1</sup>, Ezinne Eze-Ajoku, DrPH, MBBS, MPH<sup>1</sup>, **Jill Marsteller**, PhD, MPP<sup>1,2,3</sup>, Christine Weston, PhD, MEd<sup>1</sup>, Kristina Weeks, MHS<sup>2</sup>, Gideon Avornu, MS<sup>3</sup>, Lee Bone, MPH, RN<sup>1,3</sup>, May Lynn Tan, DrPH, MHS<sup>4</sup> and Albert Wu, MD, MPH. Accelerating Collaborations for Evaluation (ACE): Creating Partnerships to Build Evidence for Health Equity and a Culture of Health Poster presentation to the AcademyHealth ARM, June 2020, Seattle, WA.

Henry Michtalik, Peter Pronovost, **Jill Marsteller**, Joanne Spetz, Daniel Ford, Eric Howell, and Daniel Brotman. Association of Number of Unique Hospitalists and Workload with Patient Outcomes: An Administrative Data Analysis across 4 Hospitals. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

**Jill Marsteller**, Yea-Jen Hsu, Romsai Boonyasai, Kathryn Carson, Katherine Dietz and Lisa Cooper. A Multi-Level System-Based Quality Improvement Intervention to Improve Hypertension Care. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Elham Hatef, Masoud Rouhizadeh, Iddrisu Tia, Elyse Lasser, Felicia Hill-Briggs, **Jill Marsteller** and Hadi Kharrazi. Assessing the Availability of Social and Behavioral Determinants Data in Structured and Unstructured Electronic Health Records: A Retrospective Analysis of a Multi-Level Healthcare System. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Wafa Alnakhi, Jodi Segal, Kevin Frick, Altijani Hussin, **Jill Marsteller** and Laura Morlock. Motivational Factors for Choosing Treatment Destinations for Patients from the United Arab

Emirates Seeking Medical Treatment Overseas during 2009-2012: Results from Knowledge Attitudes and Perception Survey 2012. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Wafa Alnakhi, Roland Thorpe, Jodi Segal, Kevin Frick, Altijani Hussin, Saifuddin Ahmed, **Jill Marsteller**, and Laura Morlock. Treatment Destinations for Patients Seeking Medical Treatment Overseas from the United Arab Emirates: Results from Dubai Health Authority Reporting during 2009 – 2016. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Alden Lai, Christina Yuan, **Jill Marsteller**, Susan Hannum, Elyse Lasser, Tyler Oberlander and Sydney Dy. Patient Safety in Primary Care: Conceptual Meanings By Front-Line Clinicians, Administrators, Staff, and Patients. Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Christina Yuan, **Jill Marsteller**, Alden Lai, Tyler Oberlander, Susan Hannum, Elyse Lasser, Hadi Kharrazi, and Sydney Dy. What Is Patient Safety in the Medical Home? Poster presentation to the AcademyHealth ARM, June 2019, Washington DC.

Fakeye, O.A., Khanna, N., Hsu, Y.J., **Marsteller, J.A.** Impact of a statewide multi-payor patient-centered medical home program on antihypertensive medication supply. Poster presentation to the AcademyHealth ARM, June 2018, Seattle, WA.

Hsu, Y.J., Kosinski, A., Wallace, A., Chardhuri, P., Chang, B.H., Speck, K., Rosen, M., Gurses, A., Xie, A., Huang, S., Cameron, D., Thompson D.A., **Marsteller, J.A.** Using the Society of Thoracic Surgeons Adult Cardiac Surgery Database to evaluate the impact of a patient safety collaborative across cardiac surgery units. Poster presentation to the AcademyHealth ARM, June 2017, New Orleans, LA.

**Marsteller, J.A.**, Hsu, Y.J., Fakeye, O.A., Carson, K.A., Boonyasai, R.T., Dietz, K.B., Harbert, J., McGuire, M., Cooper, L.A. The Influence of Organizational Factors on Racial Disparity in Blood Pressure Control. Poster presentation to the AcademyHealth ARM, June 2017, New Orleans, LA.

Xu, Lanlan, Ilene Harris, Zippora Kiptanui, Christine Franey, Eberechukwu Onukwugha, **Jill Marsteller**, Ben Steffen. “Measurement of Healthcare Disparity- A Difference-in-difference-in-differences (DIDID) approach to Evaluate the Maryland Multi-Payor Patient Centered Medical Home Program.” Poster presentation to the APPAM Fall Research Meeting, October 2017.

Okoye, Mekam T., **Jill A. Marsteller**, Kathryn A. Carson, Romsai T. Boonyasai, Lisa A. Cooper. “The Relationship of Teamwork and Motivation to Improve Blood Pressure Measurement in a Multi-level Intervention to Reduce Racial Disparities in Hypertension Care and Control.” Poster presentation to the AcademyHealth ARM, San Diego, CA, June 2014.

**Marsteller, J.A.**, Hsu, Y.J., Nichols, D. Selection of comparison practices for the evaluation of the Maryland multi-payer patient centered medical home program (MMPP): Using a practice-

level propensity score matching approach. Poster presentation to the AcademyHealth ARM, June 2013, Baltimore, MD.

Chang, B.H., Hsu, Y.J., Ijabemi, M., Speck, A.K., Martinez, E.A., **Marsteller, J.A.**, Pronovost, P.J., Thompson, D.A. Influence of a multifaceted patient safety intervention across cardiac surgery units. Poster presentation to the AcademyHealth ARM, June 2013, Baltimore, MD.

Hsu, Y.J., **Marsteller, J.A.** Who applies interventions influencing cultural attributes in quality improvement collaboratives? Poster presentation to the AcademyHealth ARM, June 2012, Orlando, FL.

**Marsteller, Jill**, Yea-Jen Hsu, Peter Pronovost, and David Thompson, “The Relationship of Nursing Hours to ICU Central Line-Associated Bloodstream Infections and Length of Stay.” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

**Marsteller, Jill**, Yea-Jen Hsu et al., “Physician Satisfaction with Chronic Care: Results from a Three-Year Randomized Trial of Guided Care,” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

Chan, Kitty, Yea-Jen Hsu, Lisa Lubomski, and **Jill A. Marsteller**. “Validity of Members’ Reports of Implementation Progress in a Quality Improvement Initiative: Findings from the Team Check-up Tool (TCT).” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

Uddin, Sayeedha, **Jill A. Marsteller** et al., “Provider Attitudes Toward clinical Protocols in Obstetrics,” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

Martinez, Elizabeth, A Gurses, **J Marsteller**, G Kim, L Bauer, D Thompson, “Identifying Hazards in Cardiac Surgery: Locating errors through networked surveillance (LENS) and the FOCUS Initiative,” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

Matthes, Nikolas, **Jill Marsteller** et al., Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

Hsu, Yea-Jen, **Jill Marsteller**, Lisa Reider, Katherine Frey, Jennifer Wolff, Cynthia Boyd, Bruce Leff, Lya Karm, Chad Boulton, Components of Physician Satisfaction with Care for Their Chronically Ill Older Patients. Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

**Marsteller, Jill**, Mei Wen, Yea-Jen Hsu, Lisa Reider, Katherine Frey, Jennifer L. Wolff, Cynthia M. Boyd, Bruce Leff, Stephen Wegener, and Chad Boulton, “Guided Care Nurse Satisfaction and Its Change over Time,” Poster presentation to the AcademyHealth ARM, June 28, 2010, Boston, MA.

**Marsteller, Jill A.**, Hsu, Yea-Jen, Reider, Lisa, Frey, Katherine, Wolff, Jennifer, Boyd, Cynthia, Leff, Bruce, Scharfstein, Daniel, Boulton, Chad. “Physician Satisfaction with Chronic Illness Care: A Randomized Trial of Guided Care,” Presented at the AcademyHealth ARM, Chicago, IL, June 29, 2009.

Hsiao, Chun-Ju, **Jill A. Marsteller**, and Bruce Leff. “The Effect of Personal Quality of Primary Care, Continuity & Chronic Conditions on Health Services Utilization among Older Adults,” Presented at the AcademyHealth ARM, Chicago, IL, June 28, 2009.

Bardenheier, B., A. Shefer, P.J. Lu, R. Remsburg, **J. Marsteller**. “Are standing order programs associated with increased influenza vaccination coverage? –National Nursing Home Survey, 2004,” Presented at the AcademyHealth ARM, Chicago, IL, June 29, 2009.

**Marsteller, Jill A.**, Chun-Ju Hsiao, J. Bryan Sexton, Christine A. Goeschel, Peter Pronovost, and David A. Thompson. “Eliminating Bloodstream Infections: Influences of Nurse Turnover and Teamwork Activities,” Presented at the Council for the Advancement of Nursing Science’ 2008 State of the Science Congress, Washington, DC, October 2, 2008.

Simon, Alan E., Susan Lin and **Jill A. Marsteller**. “Variation in Physician-Patient Race Concordance by Medical Specialty: Implications for Minority Recruitment,” Presented at the AcademyHealth ARM, June 9, 2008.

**Marsteller, Jill A.**, Chun-Ju Hsiao, J. Bryan Sexton, Christine A. Goeschel, Peter Pronovost, and David Thompson. “Eliminating Bloodstream Infections: Science versus Practice,” Presented at the AcademyHealth ARM, June 8, 2008.

**Marsteller, Jill A.**, Peter Fagan, Alyson Schuster, Yea-Jen Hsu, Linda Dunbar, Lora Rosenthal, Anne Millman, Cynthia Boyd, Lisa Reider, Katherine Frey, and Chad Boulton. “Integration of Care Management into Primary Care Practice: Care Manager Perspectives,” Presented at the AcademyHealth ARM, June 9, 2008.

Van Deusen Lukas, Carol and **Jill A. Marsteller**. “Implementing innovative practices in health care: A framework for measuring implementation success.” Presented at the Academy of Management Annual Meeting, August, 2008.

Hall, Margaret J., **Jill A. Marsteller** and Maria F. Owings. “National Data on Rural Residents Who Crossover to Urban Areas for Inpatient Hospital Care,” Presented at the AcademyHealth ARM, Orlando, FL, June 4, 2005.

**Marsteller, Jill A.**, Ronald Tiggler, Barbara Bardenheier, Abigail Shefer and Robin Remsburg. “Nursing Home Resident and Facility Characteristics Associated with Influenza Vaccination, National Nursing Home Survey, 1995-2004,” Presented at the AcademyHealth ARM, Orlando, FL, June 3, 2005.

**Marsteller, Jill A.**, Ronald Tiggler, Barbara Bardenheier, Abigail Shefer and Robin Remsburg. “The Same, Only Different: Influenza and Pneumococcal Immunization in Nursing Homes,” Presented at the AcademyHealth ARM, Seattle, WA, June 25, 2006.

**Marsteller, Jill A.** and Juan R. Albertorio-Diaz. “Health Insurance Coverage along the US-Mexico Border: Descriptive and Multivariate Analysis,” Presented at the AcademyHealth ARM, Seattle, WA, June 26, 2006.

Hall, Margaret J., Maria F. Owings and **Jill A. Marsteller**. “National Data on Characteristics of Rural Residents Hospitalized in Urban as Compared with Rural Hospitals,” Presented at the AcademyHealth ARM, Boston, MA, June 26-28, 2005.

Ronald Tiggler, **Marsteller, Jill A.**, Robin Remsburg, Abigail Shefer and Barbara Bardenheier. “Pneumococcal Immunization in Nursing Homes: Black-White Differences,” Presented at the 39<sup>th</sup> Annual National Immunization Conference, Washington, DC, March 22, 2005.

**Marsteller, Jill**. “Race Missingness in the National Hospital Discharge Survey,” Poster presented at the AcademyHealth ARM, San Diego, CA, June 6-8, 2004.

**Marsteller, Jill**. “The Relationship Between Nonracial Diversity and Performance on Chronic Care Quality Improvement Teams,” Poster presented at the AcademyHealth ARM, Nashville, TN, June 29, 2003.

**Marsteller, Jill**, Stephen Shortell, Elizabeth Dell, Stephanie Wang, and Michael Lin. “Social Networks among Teams in Chronic Illness Care Improvement Collaboratives,” Poster presented at the AcademyHealth ARM, Nashville, TN, June 29, 2003.

**Marsteller, Jill**, Russ Braun, Corita Grudzen, and Janis Farnholtz-Provinse. “Predictors of Overall Patient Satisfaction at an Urban County ER,” Poster presented at the AcademyHealth ARM, Washington, DC, June 23, 2002.

Braun, Russell, **Jill Marsteller**, Corita Grudzen, and Janis Farnholtz-Provinse. “Time, Compassion/Respect, and Thoroughness Are Important Predictors of Overall Patient Satisfaction at an Urban County ER,” Poster presented at the Annual Meeting of the California American College of Emergency Physicians, Long Beach, CA, June 13-15, 2002. **Winner, Best Poster. Abstract published in the California Journal of Emergency Medicine (June – July issue, 2002).**

**Marsteller, Jill**, Randall Bovbjerg, Diana Verrilli, and Len Nichols. “The Resurgence of Selective Contracting Restrictions.” Poster presented at the “Building Bridges III: Translating Research into Action” Conference, Sponsored by the Agency for Health Care Policy and Research and the American Association of Health Plans, New Orleans, LA, April 3-4, 1997.

### **Invited Seminars/ Presentations**

**Marsteller, Jill.** “Mission, Motivation and Management: Organizational Elements of a Hypertension Equity Cluster-RCT,” Invited Seminar, Department of Health Policy and Management, Columbia University School of Public Health, New York, NY, September 2024.

**Marsteller, Jill.** “How is Embedded Research Different?” Invited Presentation, AcademyHealth ARM, June 27, 2024, Baltimore, MD.

**Marsteller, Jill,** “Why does Quality and Safety Research Matter?” Invited Presentation for Armstrong Institute for Patient Safety and Quality’s Quality and Safety Research Day, May 2024, Baltimore, MD.

**Marsteller, Jill.** “Review of “Managing surges in demand: A grounded theoretical framework of surge capability,”” Invited Discussant at the Organization Theory in Health Care Conference, Palo Alto, CA, June 2023.

**Marsteller, Jill.** “Editor’s Panel: Publishing in Healthcare Management Journals,” Invited Discussant at the Organization Theory in Health Care Conference, Birmingham, AL, June 2022.

**Marsteller, Jill.** “Review of ‘Voice in the Workplace: an Innovation Contest,’” Invited Discussant at the Organization Theory in Health Care Conference, Online, June 2020.

**Marsteller, Jill.** “Practical Applications of Leadership Interventions in Health Care,” University of Maryland Health Policy and Management Seminar Series, College Park, MD, Dec. 5, 2019.

**Marsteller, Jill.** “Practical application of interventions designed to influence organizational leadership,” National Cancer Institute, Rockville, MD, Oct. 15, 2019.

**Marsteller, Jill.** “Practical Applications of Leadership Interventions in Health Care.” New Mexico Hospital Association. 2019.

**Marsteller, Jill.** “Review of ‘A Network Approach to Care Fragmentation’” Invited Discussant at the Organizations Theory in Health Care Conference, Berkeley, CA, June 15, 2017.

**Marsteller, Jill.** “‘Working Around Hierarchy’ and ‘Team-Based Primary Care’: Plus/Delta, Ideas and Notions,” Invited Discussant at the Organizations Theory in Health Care Conference, Nashville, TN, June 16, 2016.

**Marsteller, Jill.** “How do you know if implementation is successful?” Presentation to the Johns Hopkins Saudi Aramco (JHAH) Fellowship Program, Webinar, May 2016.

**Marsteller, Jill.** “Reflections on Patient Safety.” Presented at the Organizations Theory in Health Care Conference, Richmond, VA, May 2015.

**Marsteller, Jill.** “Achieving Sustained Improvement in the Critical Care Environment,” Presented at the Pediatric Traumatic Brain Injury Conference, University of Washington, St.

Louis, MO, November 15, 2013.

**Marsteller, Jill.** “The Importance of Measuring Context and Implementation in Patient Safety Projects,” Patient Safety Grand Rounds at Johns Hopkins Hospital, Baltimore MD, November 14, 2013.

**Marsteller, Jill.** “Statistical Process Control,” AHRQ Webinar, May 14, 2013.

**Marsteller, Jill.** “Commentary on ‘Leading from the Middle,’” Health Organizations Research Association Meeting, Ann Arbor, MI, June 7-8, 2012.

**Jill A. Marsteller.** “Evaluation of the Maryland Multipayer PCMH Program,” Johns Hopkins ACO-PCMH Roundtable, Baltimore, MD, December 3, 2012.

**Jill A. Marsteller.** “Comprehensive Unit Based Safety Program and Translating Evidence into Practice to Improve Patient Safety and Quality,” Suburban Hospital Grand Rounds, Bethesda, MD, November 30, 2012.

**Jill A. Marsteller.** “Sustaining an ICU intervention to reduce Bloodstream Infections.” Presented to the Sustainability Research Conference, University of Washington, St. Louis, MO, February 9, 2012.

**Jill A. Marsteller.** “Evaluating Quality Improvement and Patient Safety Programs,” Presented to Welch Center for Prevention, Epidemiology and Clinical Research Grand Rounds, Baltimore, MD, September 21, 2011.

**Jill A. Marsteller.** “Appropriate Assertion,” Michigan Health and Hospital Association Keystone Surgery Collaborative, October 17, 2011, Lansing, MI.

**Jill A. Marsteller.** “Assessing Quality Improvement Team Factors in Preventing Bloodstream Infections,” Presented to the Yale School of Public Health, Health Policy and Administration Seminar, New Haven, CT, Feb 22, 2010.

**Jill A. Marsteller.** “Linking Bloodstream Infections to Nursing Process and Context of Care” Presented to the Robert Wood Johnson Foundation Funders Forum on Translational Research. Princeton, NJ, July 9, 2009.

**Jill Marsteller.** “Policy Implications of National Data on Health Centers and their Providers,” Presentation to the National Association of Community Health Centers Annual Policy and Issues Forum, Washington, DC, March 27, 2009.

**Thompson, David A., Jill A. Marsteller, J. Bryan Sexton, and Chun-Ju Hsiao.** “Linking Blood Stream Infections to Intensive Care Nursing Context of Care and Process,” Presented to the Interdisciplinary Nursing Quality Research Initiative Grantees Meeting, Robert Wood Johnson Foundation, Princeton, NJ, July 16, 2008.

**Marsteller, Jill A.**, Ronald Tiggler, Robin Remsburg, Abigail Shefer and Barbara Bardenheier. "Influenza Immunization in Nursing Homes: Who Does Not Get Immunized and Whose Status is Unknown," National Center for Health Statistics Data Users' Conference, July 11, 2006.

**Marsteller, Jill A.** "Patterns of Race Missingness in the National Hospital Discharge Survey: Implications for Disparities Research," Presentation to the NCHS/AcademyHealth Fellows Annual Breakfast, AcademyHealth ARM, Seattle WA, June 25, 2006.

**Marsteller, Jill, Len Nichols and Stephen Zuckerman.** "Variations in the Uninsured: State and County Analyses," Presented at "The Medically Uninsured: Can We Reach 100% Coverage?" Sponsored by the Center for Public Representation, Madison, WI, October 6, 1998.

#### **ADDITIONAL INFORMATION**

Keywords: organizational theory; health care teams; quality improvement; hospitals; primary care; disparities; equity