



Executive Certificate in Health Care Leadership and Management: Leading with Impact

October 19-21 and October 27-28, 2017

Expand your leadership potential, manage teams more effectively and lead with confidence. In this [innovative certificate program](#), participants learn essential leadership and management skills, and develop an evidence-based understanding of how to lead for highly reliable performance in the health care environment – all while earning [continuing education credits](#).

Share knowledge, strategic insight, and cutting-edge research with world-class faculty at the Johns Hopkins Carey Business School, Armstrong Institute of Patient Safety and Quality, and the School of Medicine. Develop personal leadership skills that will inspire transformation in teams and across departments. Leverage diversity in experience, expertise, and work styles. Establish frameworks for understanding dynamic organizations and create tools to become a better leader in the rapidly changing health care setting. With innovative guest speakers, real world simulations and practical case studies, the Executive Certificate in Health Care Leadership and Management will provide an individualized leadership path to drive the necessary change within your healthcare environment.

[Register now.](#)

Who Should Attend

Health Care professionals, including physicians, researchers, nursing leaders, policy makers, pharmacists and health care managers who want to lead with impact and drive innovation in their health care organization.

Key Benefits:

- Exposure to both rigorous research and real-world organizational cases.
- Merge theory and evidence from management science with practical insight and experience from faculty and leaders working in health care settings.
- Develop individualized framework used to guide actions when leading and managing change.
- Explore basic principles of organizational design to execute strategy most effectively.
- Conduct team leadership and organizational change simulation.
- Discuss resilience and managing for the unexpected in high reliability health settings.

Fee:

- \$9,200
- 20% discount to JHU, SOM, SON, Carey, WSE, and BSPH alumni
- 20% discount to all JHU and JHHS Employees
- JHU employees may use tuition remission for the seminar.

Includes: Gourmet breakfast, Lunches, Welcome dinner, Continuing education credits, Simulation Materials, Graduation reception, & Certificate

Location:

Johns Hopkins Carey Business School
100 International Drive
Baltimore, MD 21202

Thursday 10/19/2017	Friday 10/20/2017	Saturday 10/21/2017	Friday 10/27/2017	Saturday 10/28/2017
	Breakfast 7:30am-8:00am	Breakfast 7:30am-8:00am	Breakfast 7:30am-8:00am	Breakfast 7:30am-8:00am
	Negotiation and Decision-Making Brian Gunia, PhD Erik Helzer, PhD 8:00am-11:00am	Leadership Challenge Simulation (including lunch) 8:00am-1:30pm	Learning and Innovating Sharon Kim, PhD Chris Myers, PhD 8:00am-11:00am	Managing Change Simulation & Resilience Kathleen Sutcliffe, PhD 8:00am-11:00am
Check-in and Registration 2:30pm-3:45pm	Leadership Path Working Session 11:15am-12:15pm		Leadership Path Working Session 11:15am-12:15pm	Leadership Path Coaching (including Lunch) 11:15am-1:15pm
Welcome and Opening Remarks Redonda Miller, MD, MBA President, Johns Hopkins Hospital 4:00pm-4:30pm	Lunch 12:15pm-1:15pm		Lunch 12:15pm-1:15pm	Concluding Session Kathleen Sutcliffe, PhD Peter Pronovost, MD, PhD Chris Myers, PhD 1:30pm-3:00pm
Introductory Session: Ways of Seeing & Leadership Path Introduction Kathleen Sutcliffe, PhD Peter Pronovost, MD, PhD Chris Myers, PhD 4:00pm-7:00pm	Legal Frameworks & HR Stacey Lee, JD 1:30pm-3:00pm	Leading and Teaming Chris Myers, PhD Colleen Stuart, PhD 2:00pm-5:00pm	Strategic Management and Organizational Culture Jemima Frimpong, PhD 1:30pm-4:30pm	Graduation Reception 3:00pm-4:00pm
Welcome Dinner and Fireside Chat 7:15pm-9:00pm	Difficult Conversations Kathleen Sutcliffe, PhD Chris Myers, PhD Erik Helzer, PhD 3:30pm-5:00pm		Review/Submit Leadership Path 4:30pm-5:00pm	

Faculty Co-Chairs

Representing Carey Business School, School of Medicine, and Armstrong Institute for Patient Safety & Quality



Dr. Kathleen M. Sutcliffe, PhD, University of Texas at Austin, is a Bloomberg Distinguished Professor with appointments in the Carey Business School, the School of Medicine (Anesthesiology and Critical Care Medicine), the School of Nursing, and the Armstrong Institute at Johns Hopkins University. Prior to joining Johns Hopkins she spent over 20 years as a chaired professor at the University of Michigan, Ross School of Business. Before joining academia she was the senior director of health and social services for one of the thirteen regional Alaska Native Corporations and ran a healthcare program for the State of Alaska.

Her research program has been devoted to investigating cognitive and experiential diversity in executive teams, how organizations and their members cope with uncertainty, team and organizational learning, and how organizations can be designed to be more reliable and resilient. Her research has been published widely in academic journals in management and organization theory and healthcare. Two recent co-authored books include

Managing the unexpected: Sustained performance in a complex world and *The healthcare professional workforce: Understanding human capital in a changing industry*. Another book, *Still not safe: The rise and fall of patient safety*, co-authored with Robert Wears, will be published in 2018 by Oxford University Press.

She serves on several editorial boards. In 2013 she was appointed by the Institute of Medicine to a panel of scholars studying workforce resilience in the Department of Homeland Security, which resulted in a book titled: *A ready and resilient workforce for the Department of Homeland Security: Protecting America's frontline*. In 2015 she received a Distinguished Scholar award from the Academy of Management. In 2016 she received a Bellagio Research Fellowship from the Rockefeller Foundation.



Dr. Peter Pronovost, MD, PhD, is a world-renowned patient safety champion, a practicing critical care physician, a prolific researcher, publishing over 800 peer review publications, and a global thought leader, informing US and global health policy. His scientific work leveraging checklists to reduce catheter-related bloodstream infections has saved thousands of lives and earned him high-profile accolades, including being named one of the 100 most influential people in the world by Time Magazine, receiving a coveted MacArthur Foundation “genius grant” in 2008, and regularly recognized as one of the most influential executives and physician executives in healthcare. The life-saving intervention has been implemented state by state across the U.S. Today, these catheter infections that used to kill as many people as breast or prostate cancer, have been reduced by 80% compared to 1999 before the “To Err is Human” report was published.

After demonstrating the ability to eliminate one harm in most health systems, Dr. Pronovost sought to eliminate all harms in one health system, Johns Hopkins. Toward that goal, Dr. Pronovost is the Johns Hopkins Medicine Senior Vice President for Patient Safety and Quality and the founder and director of the Johns Hopkins Medicine Armstrong Institute for Patient Safety and Quality. The Institute coordinates research, training and operations for patient safety and quality across JHM, bringing together over 18 different disciplines from every school and division of the university. Drawing upon principles of high reliability, Dr. Pronovost created operating management system, integrating the governance, leadership, management, human resources, and data systems to improve safety and quality and to support learning and accountable. As a result, Johns Hopkins Medicine is significantly safer. Dr. Pronovost is working with several large Health systems across the globe to implement this management system. Dr. Pronovost was elected to the National Academy of Medicine in 2011 and has received multiple honorary degrees. Dr. Pronovost is an advisor to the World Health Organizations’ World Alliance for Patient Safety and regularly addresses the U.S. Congress on patient safety issues. Dr. Pronovost regularly writes a column for the Wall Street Journal and US News and World Report.



Dr. Christopher G. Myers, PhD is an Assistant Professor in the management and organization discipline at the Johns Hopkins University Carey Business School and Core Faculty at the Johns Hopkins Medicine Armstrong Institute for Patient Safety and Quality. He is also affiliated with the Science of Learning Institute at Johns Hopkins and the Center for Positive Organizations at the University of Michigan.

Chris’s research and teaching focus on individual learning, leadership development, and innovation, with particular attention to how people learn vicariously and share knowledge in healthcare organizations and other knowledge-intensive work environments. His work has been published in a variety of leading academic journals in both management and medicine, and has also been recognized with scholarly awards from organizations including the Academy of Management. Chris’s research been featured in best-selling books such as *Work Rules!* by Google’s Laszlo Bock, as well as in media outlets including *Harvard Business Review*, *Forbes*, *Fortune*, and *Inc*.

Before coming to Johns Hopkins University, Chris served on the faculty of the Harvard Business School as an Assistant Professor of organizational behavior. Chris earned his PhD in management and organizations at the University of Michigan’s Ross School of Business, and his BS in business administration with highest honors from the Kenan-Flagler Business School at the University of North Carolina. Chris has consulted for organizations ranging from Fortune 500 companies to air medical transport teams and foreign government agencies, and before attending graduate school he worked as an outdoor expedition leader and martial arts instructor in his home state of North Carolina.

Welcome and Opening Remarks



Redonda Miller, MD, MBA is president of The Johns Hopkins Hospital. Before her May 2016 appointment as the hospital's 11th president and the first woman to hold the position in The Johns Hopkins Hospital's 127-year history, she served as vice president of medical affairs for The Johns Hopkins Hospital and senior vice president of medical affairs for the Johns Hopkins Health System.

Carey Business School Faculty

Published experts in management and health care organizations



Jemima A. Frimpong, PhD (Wharton School of the University of Pennsylvania) is an Assistant Professor in the research track at the Johns Hopkins Carey Business School from 2016. Her research focuses on the adoption and sustainability of innovations, development and testing of organizational-level interventions, and performance improvement. Her research centers primarily on health care organizations.



Brian Gunia, PhD (Management & Organizations, Northwestern University) joined the Johns Hopkins Carey Business School in 2011. He is an Associate Professor in the research track with expertise in the ways that people can help themselves and their organizational colleagues act more ethically and/or negotiate more effectively. Brian is the founder of the Johns Hopkins Business in Government (BIG) Initiative.



Erik Helzer, PhD (Cornell University) is an Assistant Professor in the research track at the Johns Hopkins Carey Business School from 2014. His research focuses on moral character, ethical behavior, and self- and social-assessment.



Sharon Kim, PhD (Organizational Behavior, Cornell University) joined the Johns Hopkins Carey Business School in 2011. She is an Assistant Professor in the Research Track with expertise in the areas of individual and group creativity in organizations.



Stacey Lee, JD (University of Maryland School of Law) joined the Johns Hopkins Carey Business School in 2008. She is an Associate Professor in the practice track with expertise in the areas of business law, health law, and negotiation.



Phillip Phan, PhD (Strategic Management, University of Washington School of Business Administration) joined the Johns Hopkins Carey Business School in 2008. He is a Professor in the research track with expertise in the areas of technology entrepreneurship and strategic management.



Colleen Stuart, PhD (Organizational Behaviour, University of Toronto) joined the Johns Hopkins Carey Business School in 2013. She is an Assistant Professor in the research track with expertise in the areas of group performance, collaborative work and social networks.



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Executive Certificate in Health Care Leadership and Management: Leading with Impact

Faculty Co-chair Research Articles

[How Prepared Are You to Lead?](#)

By: Peter Pronovost, MD, PhD, and Christopher Myers, PhD
AM Rounds, June 13, 2017

[Making Management Skills a Core Component of Medical Education](#)

Invited Commentary by Christopher G. Myers, PhD, and Peter J. Pronovost, MD, PhD
Academic Medicine: Journal of the Association of American Medical Colleges, Vol. 92, No. 5, May 2017

[The Next Wave of Hospital Innovations to Make Patients Safer](#)

By: Amir A. Ghaferi, MD, MS, Christopher G. Myers, PhD Kathleen M. Sutcliffe, PhD, and Peter J. Pronovost, MD, PhD
Harvard Business Review, August 8, 2016

[When Health Care Providers Look at Problems from Multiple Perspectives, Patients Benefit](#)

By: Jemima A. Frimpong, PhD, Christopher G. Myers, PhD, Kathleen M. Sutcliffe, PhD, Yemeng Lu-Myers, MD
Harvard Business Review, June 23, 2017